

# Press Release



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**BNY Mellon top rated in Germany in annual  
*Global Custodian* Major Markets Agent Banks survey**

***Receives highest client ratings in both  
Cross-Border/Non-Affiliated and Domestic categories***

FRANKFURT, November 28, 2011 – BNY Mellon, the global leader in investment services, has once again been honoured with top rated status in the **Germany - Cross-Border/Non-Affiliated** category of *Global Custodian* magazine's annual Major Markets Agent Banks survey.

This is the sixth consecutive year that BNY Mellon's Asset Servicing business has received this accolade, receiving the highest rating in its peer group with 5.84 points.

BNY Mellon also achieved top rated status in the **Germany - Domestic** category for the second year in a row, again receiving the highest rating from clients with 5.91 points.

Top rated status is only bestowed on those banks whose clients rate it higher than the global average for two consecutive years.

Michelle Grundmann, Managing Director, BNY Mellon Asset Servicing in Germany, said: "I'd like to thank our clients for the excellent ratings they have awarded us in this prestigious survey. That vote of confidence shows that we have delivered on our promise to maintain the high level of service that clients expect and deserve from us. Following our acquisition of BHF Asset Servicing 16 months ago, we continue to push forward with our integration programme, which will bring further enhancements to our offering in Germany, and we are well on track to complete that process by the second quarter of 2012."

*Global Custodian* magazine's annual survey of local agent banks around the world's major markets asks clients to rate service quality on a scale of 1 (unacceptable) and 7 (outstanding). The Domestic category covers votes from those clients based in the same country as the agent bank, while the Cross-Border/Non-Affiliated category encompasses votes from clients based in other markets.

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**Notes to editors:**

BNY Mellon has been serving clients in Germany since 1931. The company opened its first office in Frankfurt in 1972. Following its acquisition in August 2010 of BHF Asset Servicing and Frankfurter Service KAG, the company now has more than 550 employees in Germany. In addition to asset servicing, depotbanking, fund administration and asset management, BNY Mellon is active in Germany in the areas of corporate trust, treasury services, collateral management, depository receipts and client management. It has over 200 institutional relationships in Germany, including more than 20 DAX-listed corporations, and offers regional coverage for 14 countries in the German speaking and Central Eastern and South Eastern European region.

This press release is issued by The Bank of New York Mellon SA/NV to members of the financial press and media.

All information and figures source BNY Mellon International unless otherwise stated as at September 30, 2011.

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BNY Mellon Asset Servicing offers clients worldwide a broad spectrum of specialized asset servicing capabilities, including custody and fund services, securities lending, performance and analytics, and execution services. BNY Mellon is a global financial services company focused on helping clients manage and service their financial assets, operating in 36 countries and serving more than 100 markets. BNY Mellon is a leading provider of financial services for institutions, corporations and high-net-worth individuals, offering superior investment management and investment services through a worldwide client-focused team. It has \$25.9 trillion in assets under custody and administration and \$1.2 trillion in assets under management, services \$11.9 trillion in outstanding debt and processes global payments averaging \$1.6 trillion per day. BNY Mellon is the corporate brand of The Bank of New York Mellon Corporation (NYSE: BK). Additional information is available at [www.bnymellon.com](http://www.bnymellon.com) or follow us on [Twitter@bnymellon](https://twitter.com/bnymellon).

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