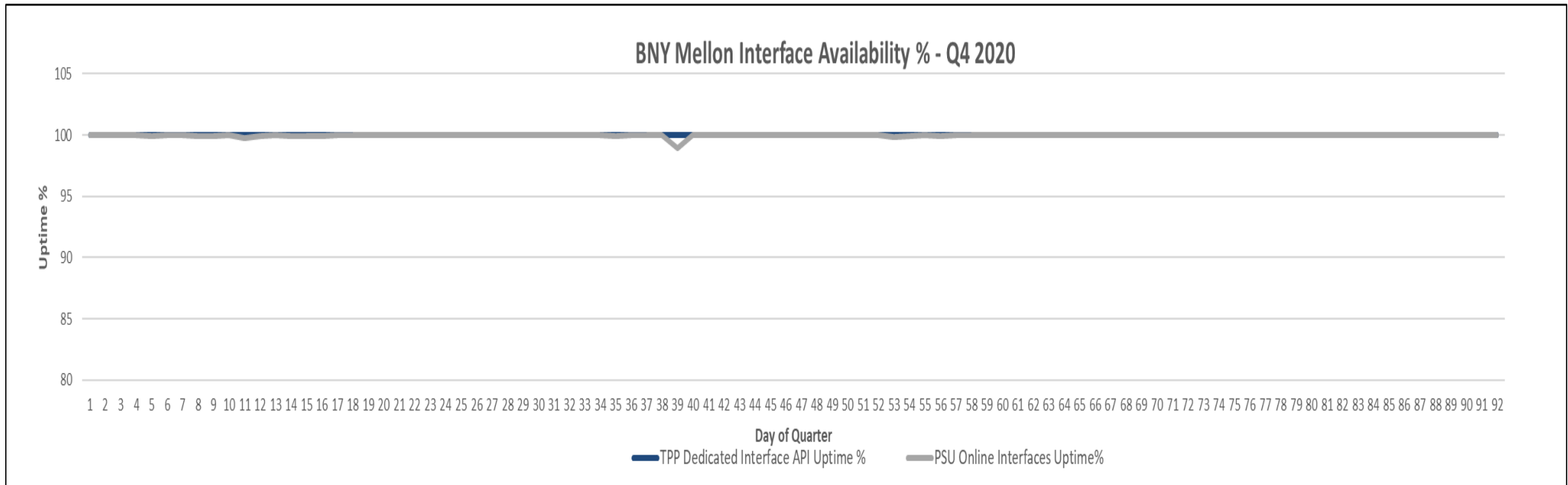


Quarterly Statistics on Availability and Performance of Dedicated Interfaces Period of Q4 2020

Report publish date: 15th January 2021

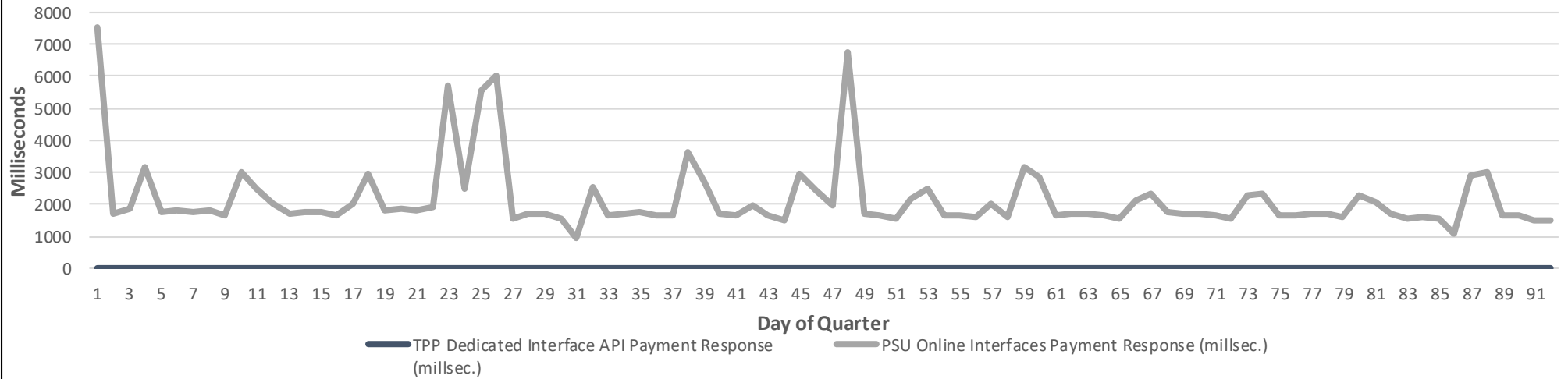


Note: The two graphs below show no volume for TPP dedicated interfaces API response for the reporting period

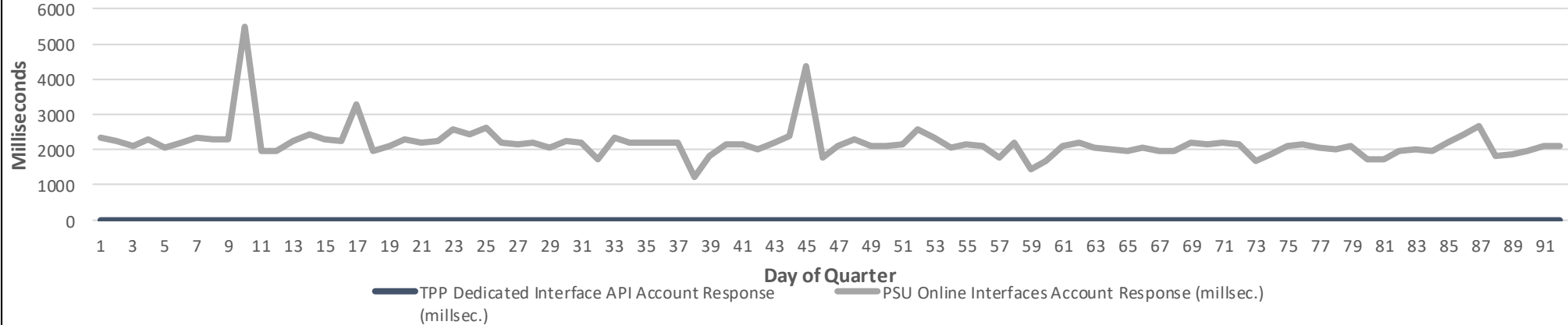
Footnote: Definitions

- TPP - Third Party Provider
- PSU - Payment Service User
- API - Application Programming Interface

BNY Mellon Payment Response Time - Q4 2020



BNY Mellon Account Response Time - Q4 2020



Footnote: Definitions

- TPP - Third Party Provider
- PSU - Payment Service User
- API - Application Programming Interface