

# ISO 20022 Webcast Series

## Module 7:

### ISO camt.056 & camt.029

**Jill Restifo**

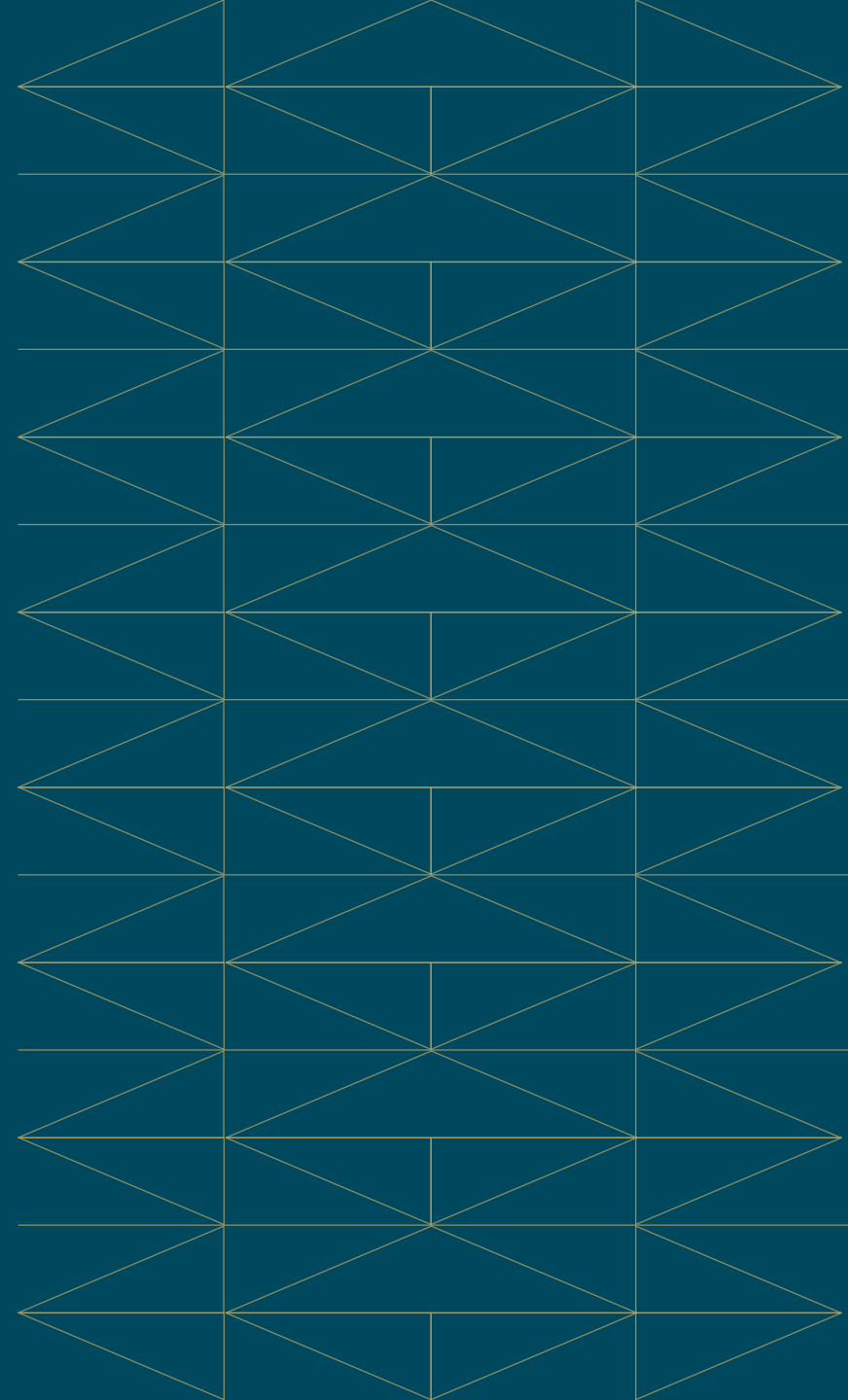
Product Management  
BNY Mellon Treasury Services

**Isabelle Bouille**

Product Management  
BNY Mellon Treasury Services

May 2021

*Information Classification: Public*



# Agenda

## Introduction

- Welcome and Agenda Overview
- Recap of previous ISO 20022 training sessions

## camt.056 & camt.029

- Scope – camt.056 & camt.029
- Message Flows – Outcome of a Cancellation Request
- pacs.056 & pacs.029 Message Structures and Elements review

# Available ISO 20022 Training Modules

**Demystifying  
ISO 20022**  
September 2020

**SWIFT Transaction  
Management Platform**  
November 2020

**Deep Dive pacs.009**  
February 2021

**RTGS Migration  
Plans  
CBPR+ Message  
Flows**  
October 2020

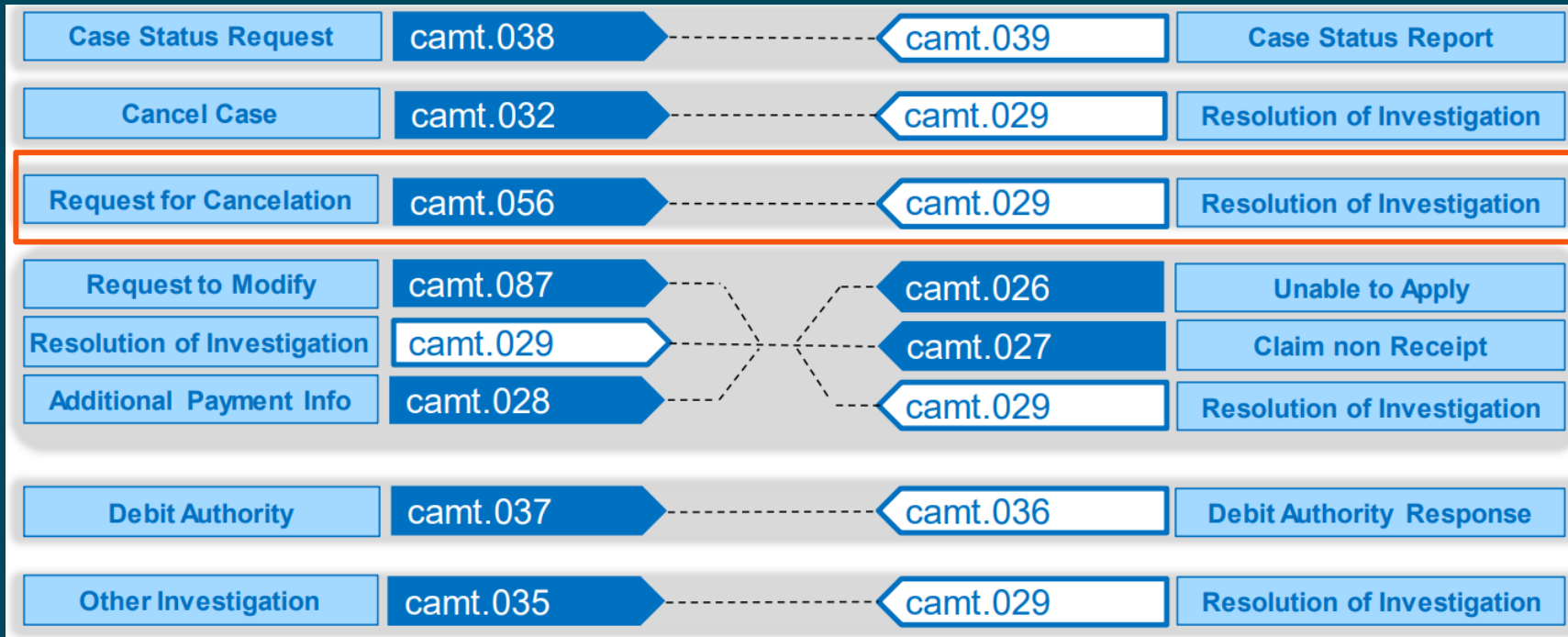
**Deep Dive pacs.008**  
December 2020

**Deep Dive pacs.004 &  
pacs.002**  
April 2021

A Learning Guide, Webcast Recording, Training Deck, FAQ Document is available for each training module

# Introduction

## E&I Set of Messages (Exception & Investigation)



Source: Case Management Working Group

## Implementation Dates

**November 2022:**  
camt.056 & camt.029

**November 2023:**  
Remaining E&I messages

# camt.056.001.08 – FIToFIPayment Cancellation Request (FIN MT Equivalent: MT n92)

## Scope

The **FIToFIPaymentCancellationRequest** message is exchanged between the instructing agent and the instructed agent to request the cancellation of a interbank payment message previously sent (such as FIToFICustomerCreditTransfer, FIToFICustomerDirectDebit or FinancialInstitutionCreditTransfer).

The **FIToFIPaymentCancellationRequest** message supports both the **request for cancellation** (the instructed agent or assignee has not yet processed and forwarded the payment instruction) as well as the **request for refund** (payment has been fully processed already by the instructed agent - or assignee).

# camt.029.001.09 – Resolution of Investigation (FIN MT Equivalent: MT n96)

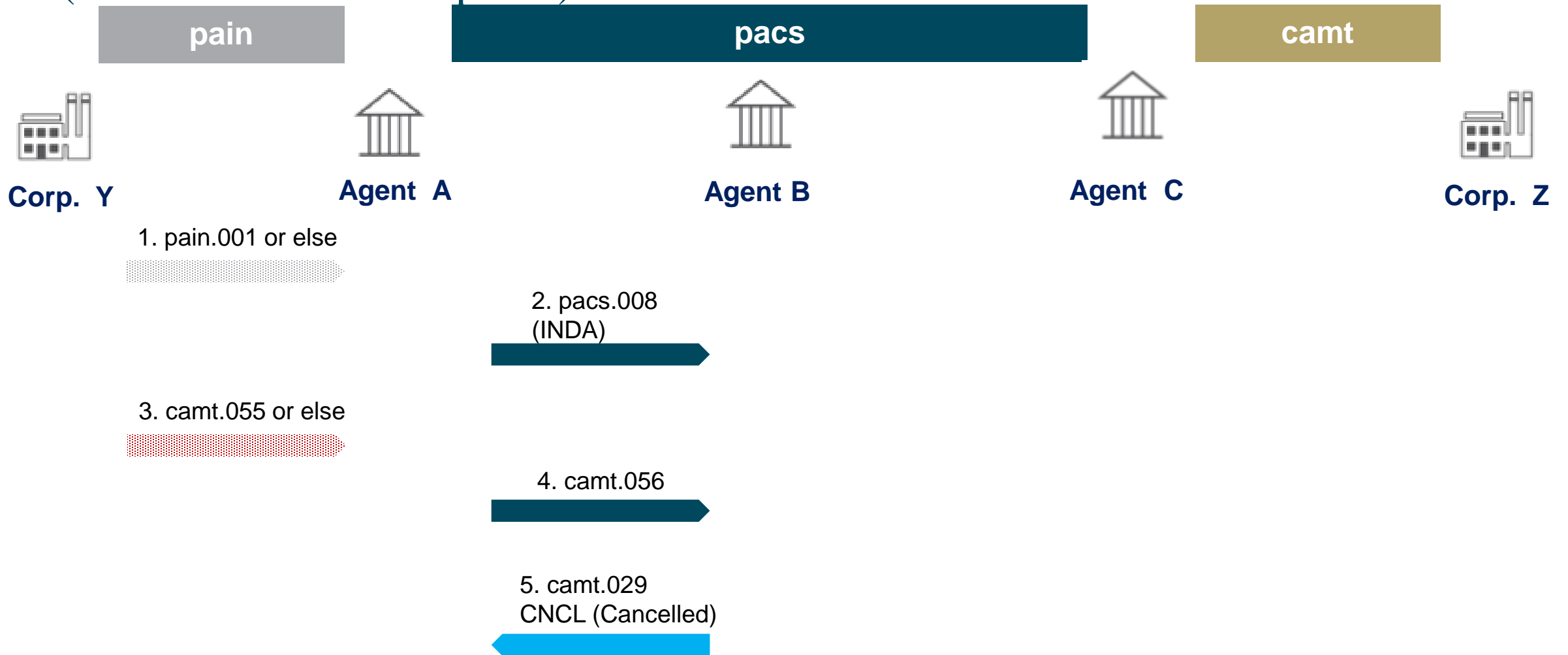
## Scope

The **ResolutionOfInvestigation** message is sent by a case assignee (in this case, the Instructed Agent of the camt.056) to a case creator/case assigner (in this case, the Instructing Agent of the camt.056).

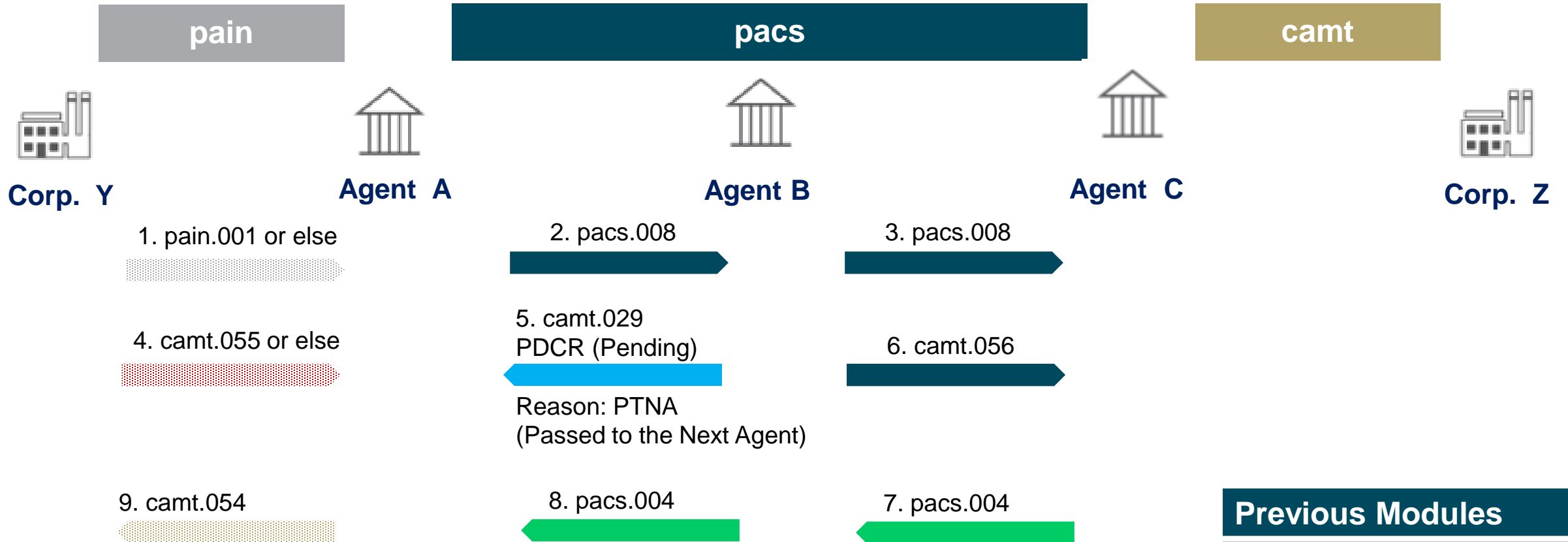
This message is used to inform of the resolution of a case, and optionally provides details about:

- The corrective action undertaken by the case assignee
- Information on the return where applicable

# camt.056.001.08 – Cancellation Request → Positive Outcome (no Settlement took place)



## 2.2 camt.056.001.08 – Cancellation Request → Negative Outcome (Settlement took place / Agent B)



### Previous Modules

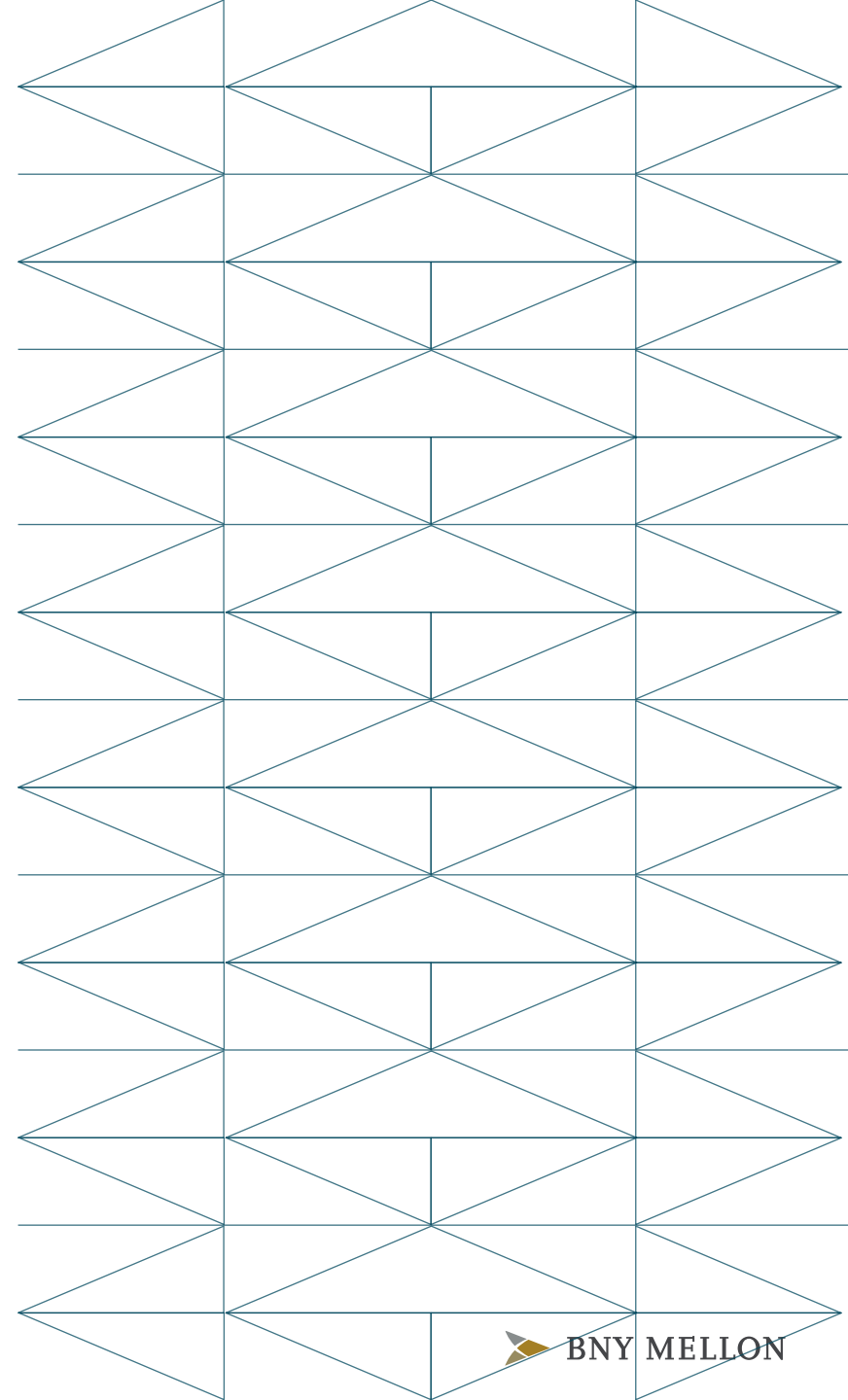
Pacs.008 – Module 4

Pacs.004 – Module 6

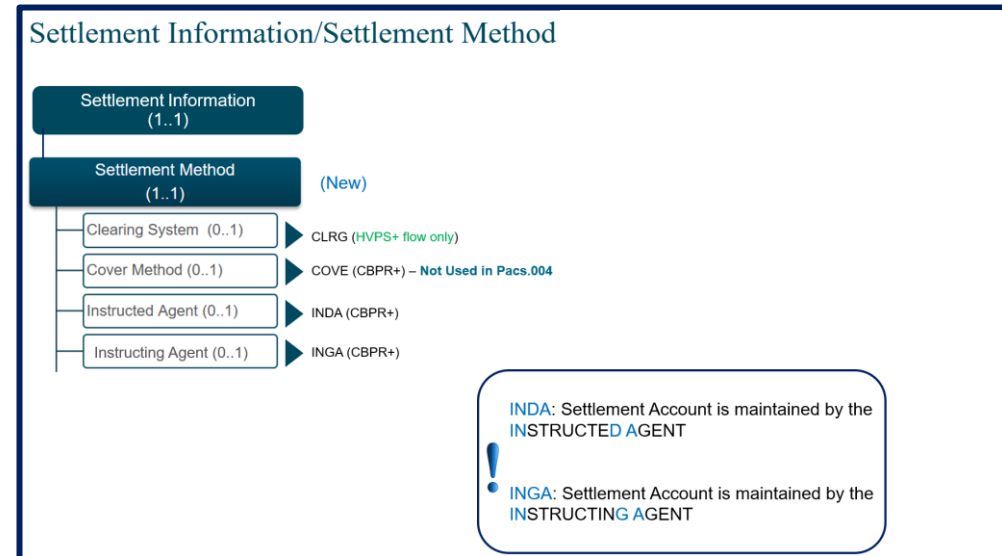
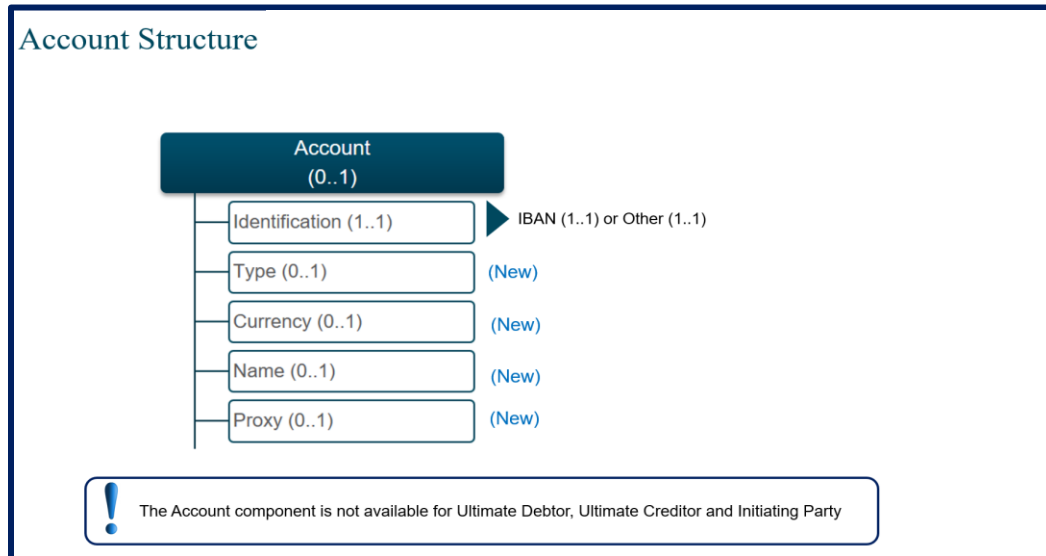
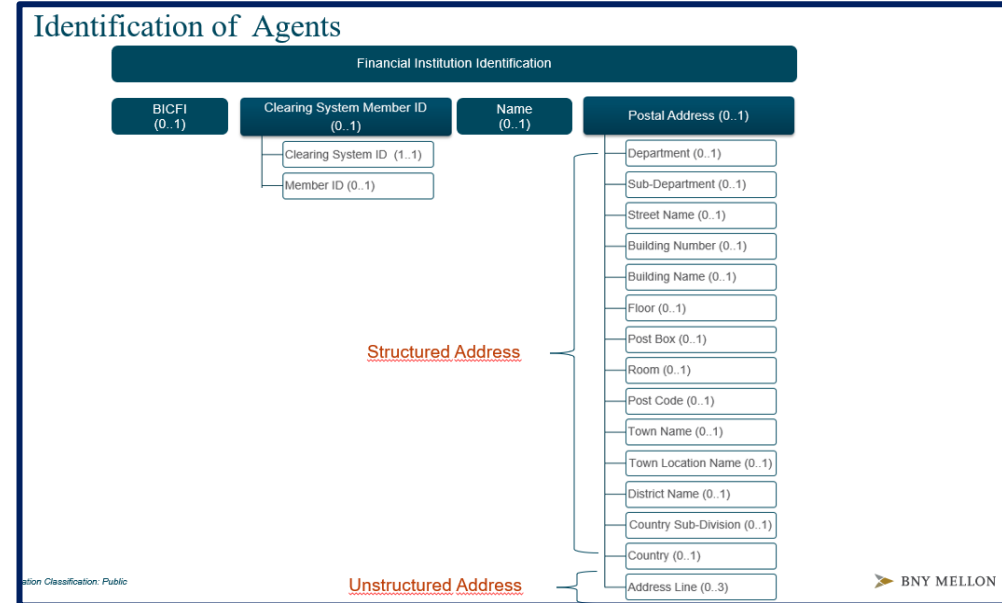
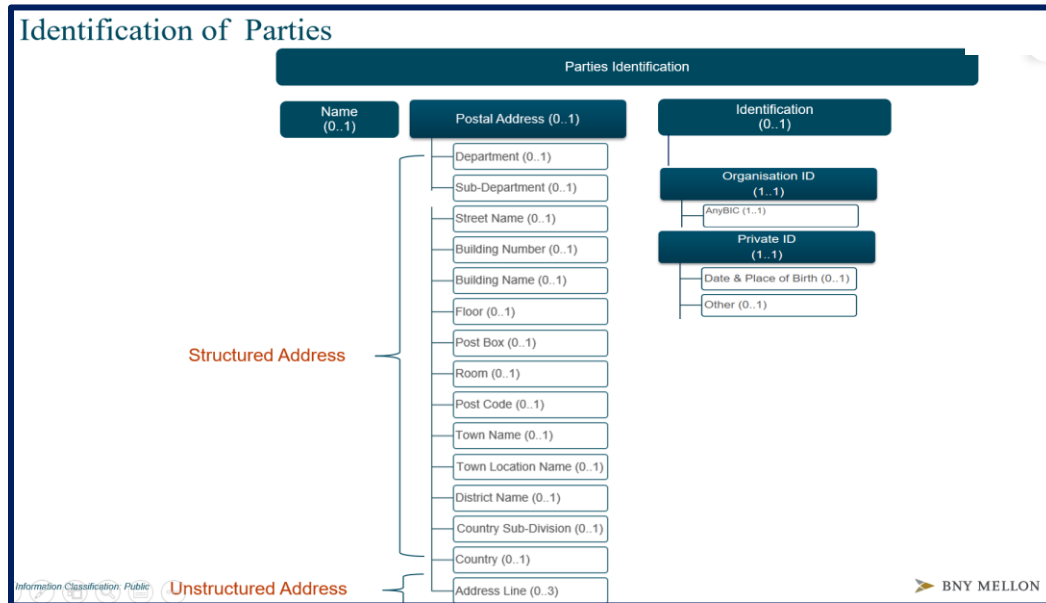
Codes: [www.iso20022.org](http://www.iso20022.org)



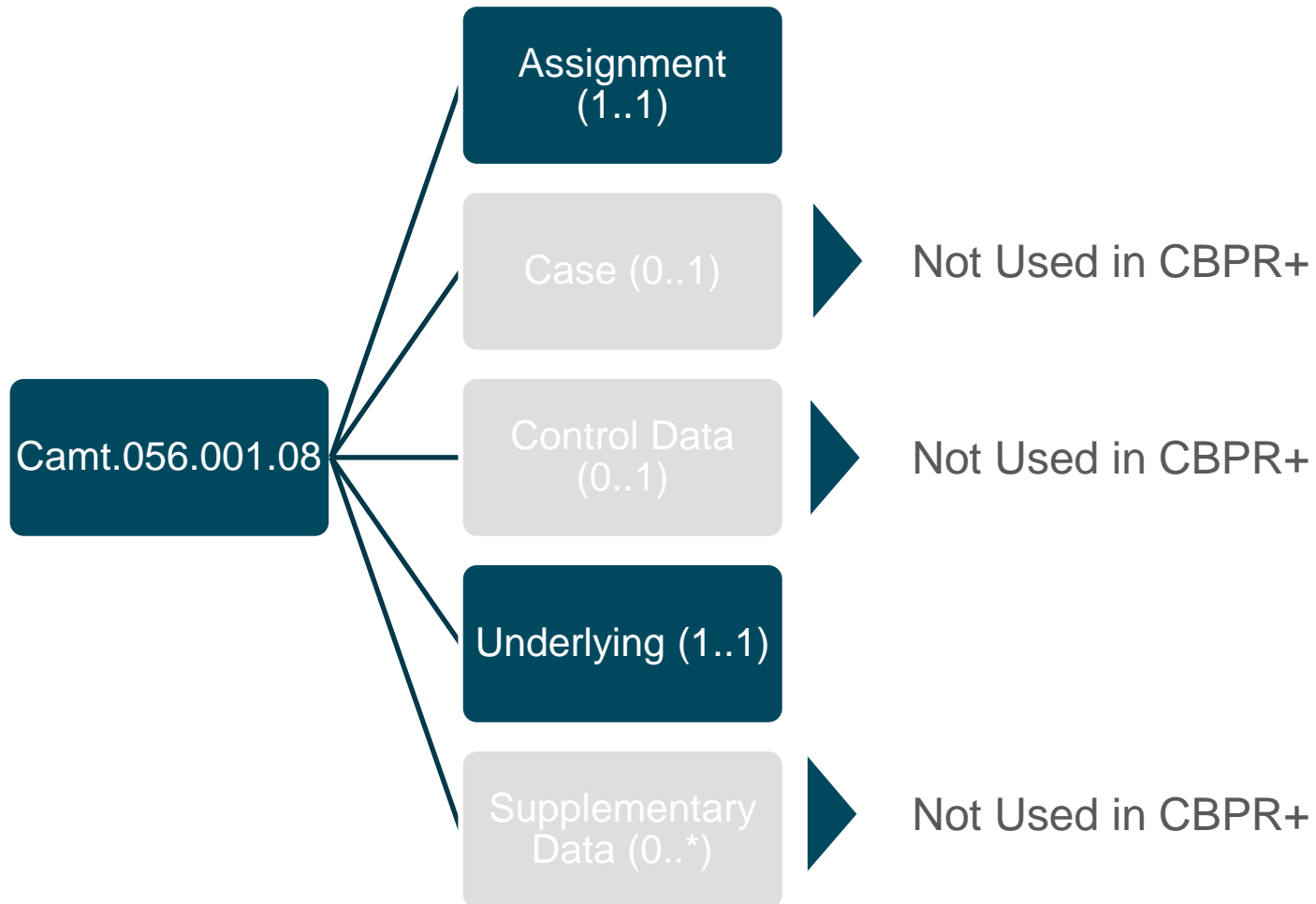
camt.056.001.08



# Reference Previous ISO 20022 Modules for Below components



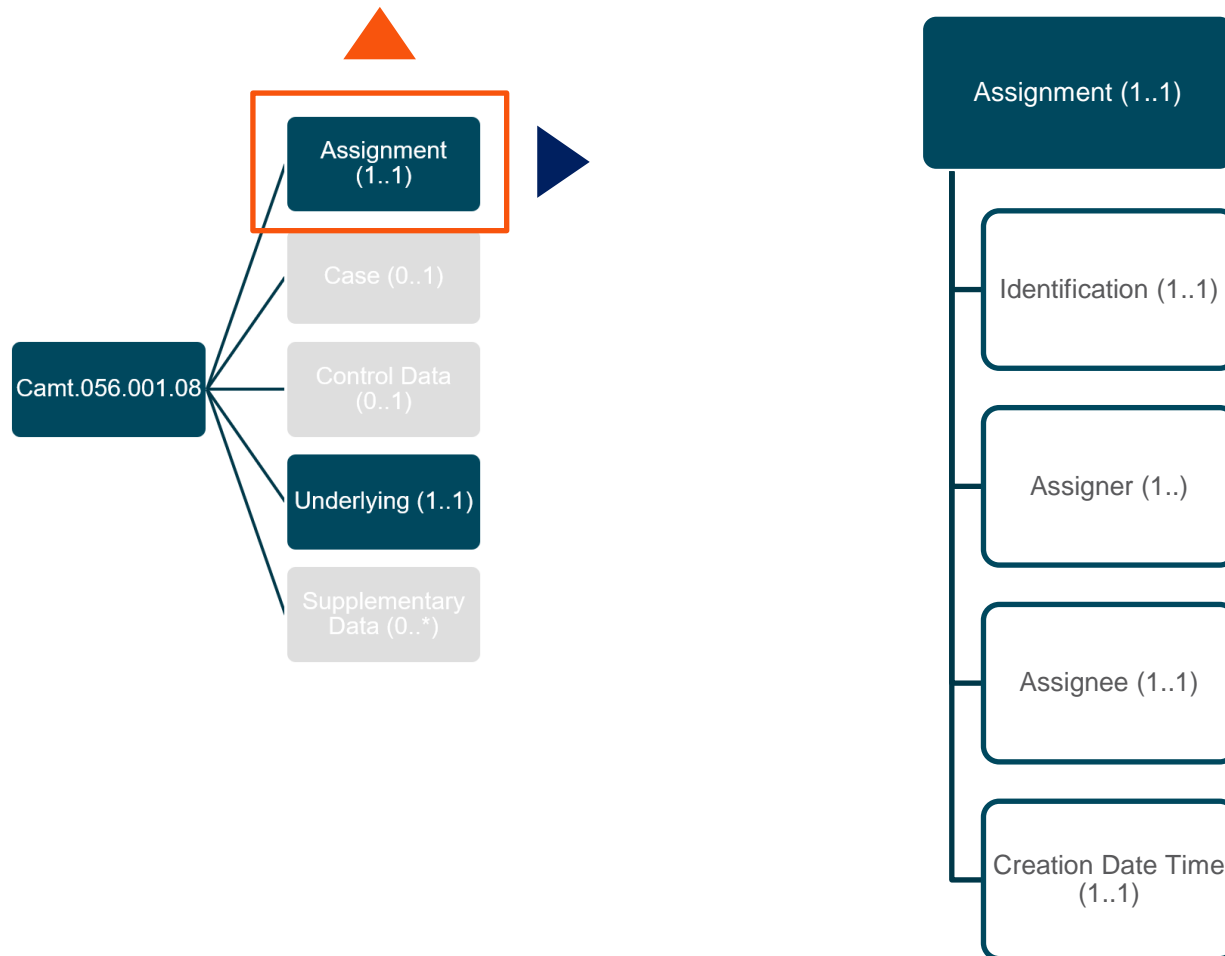
# camt.056.001.08 Message Structure:



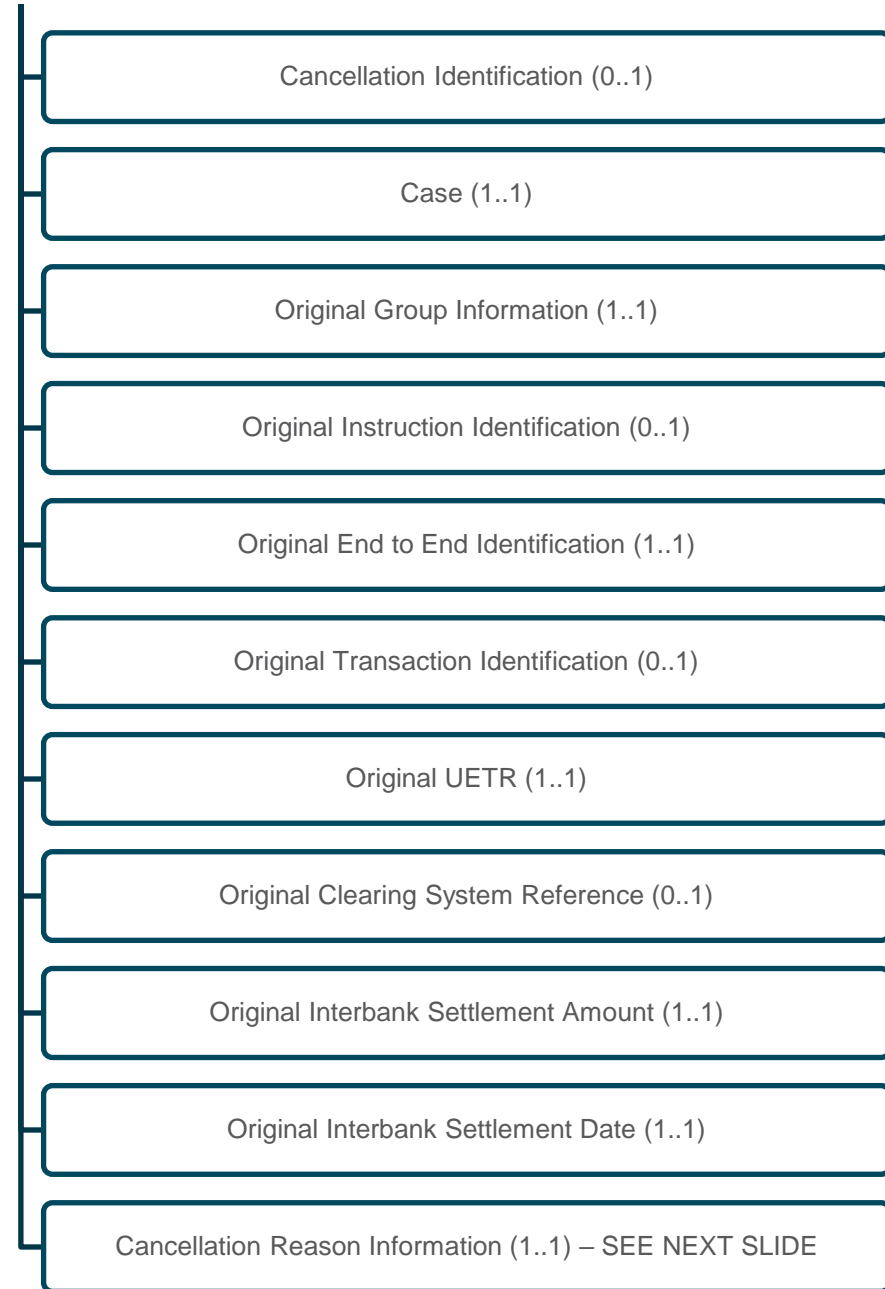
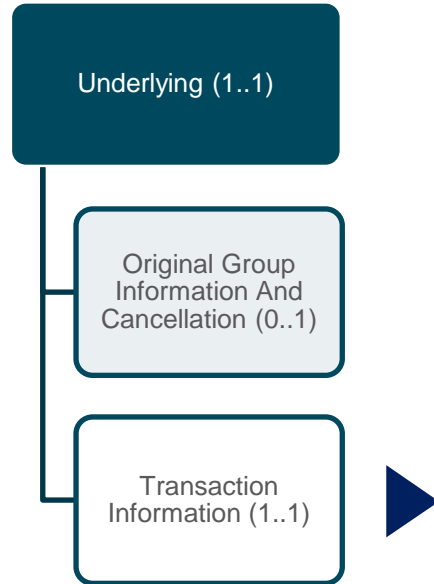
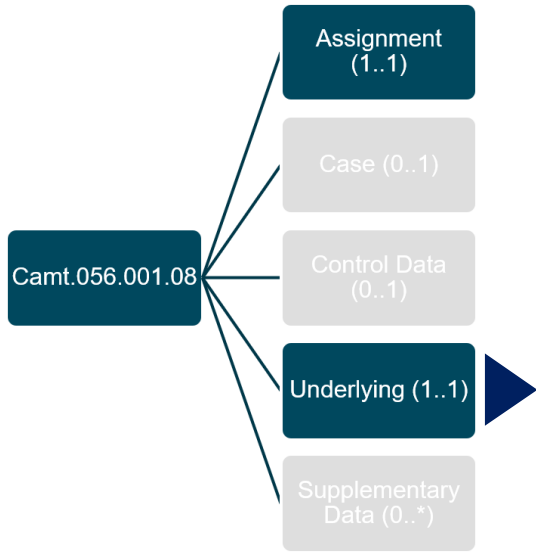
# camt.056.001.08 Message Structure:

## Introduction:

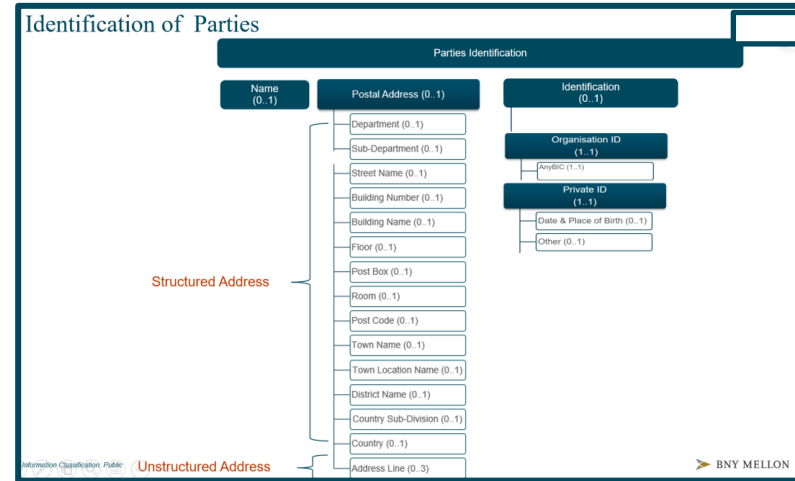
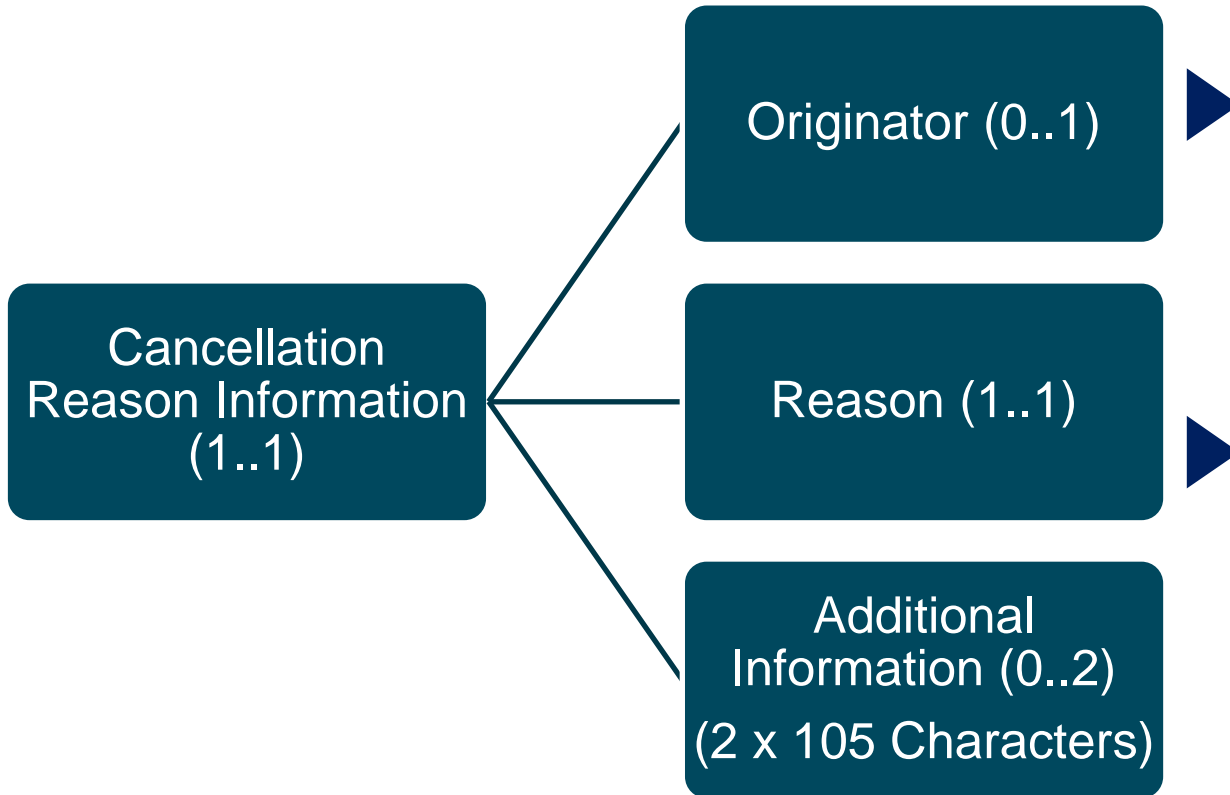
- Camt.056 & Camt.029 are part of the E&I (Exception & Investigation) set of messages
- E&I messages use the Case Management concept, i.e. Assigner, Assignee, Case Identification, Case Creator



# camt.056.001.08 Message Structure:

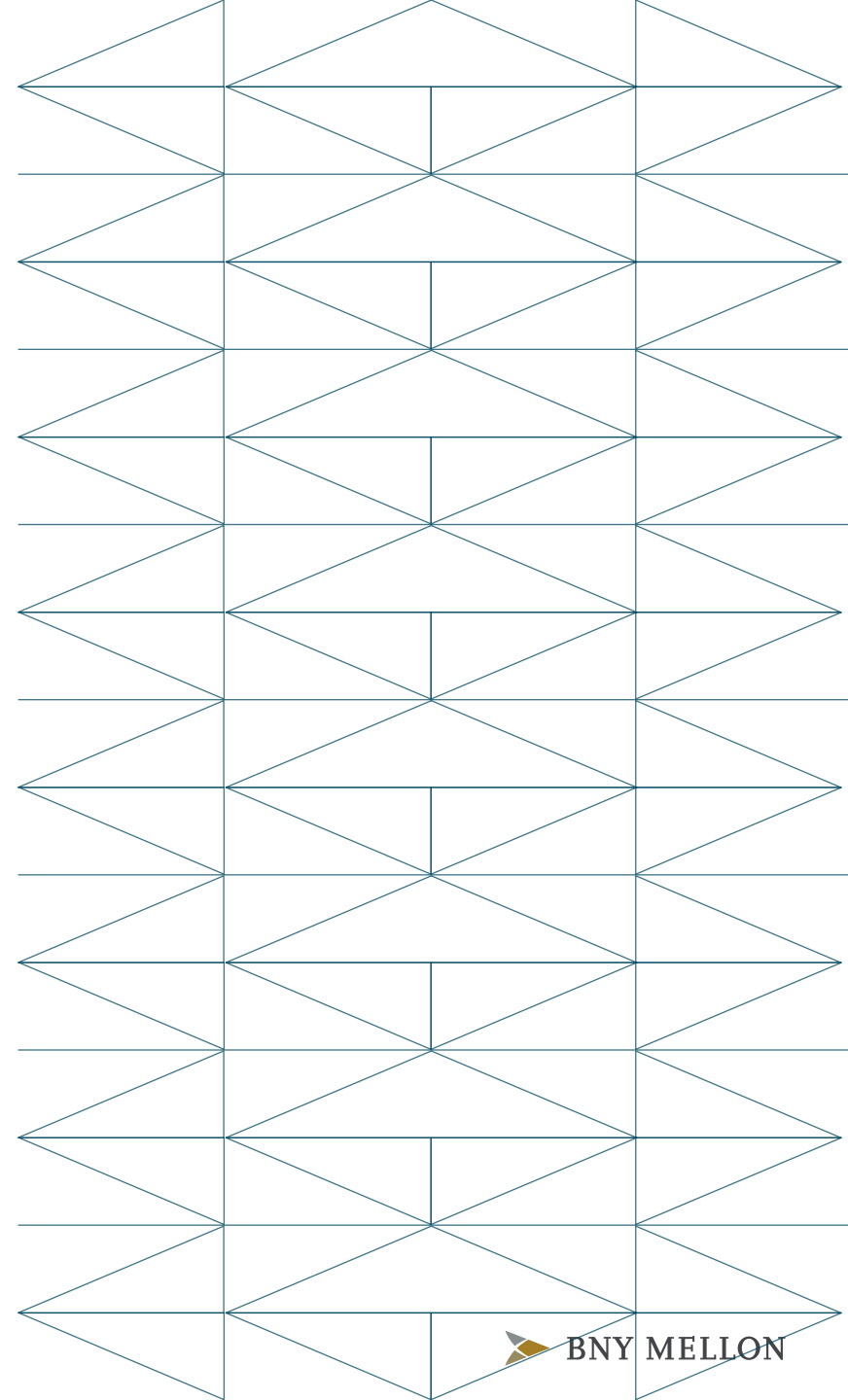


# Cancellation Reason Information

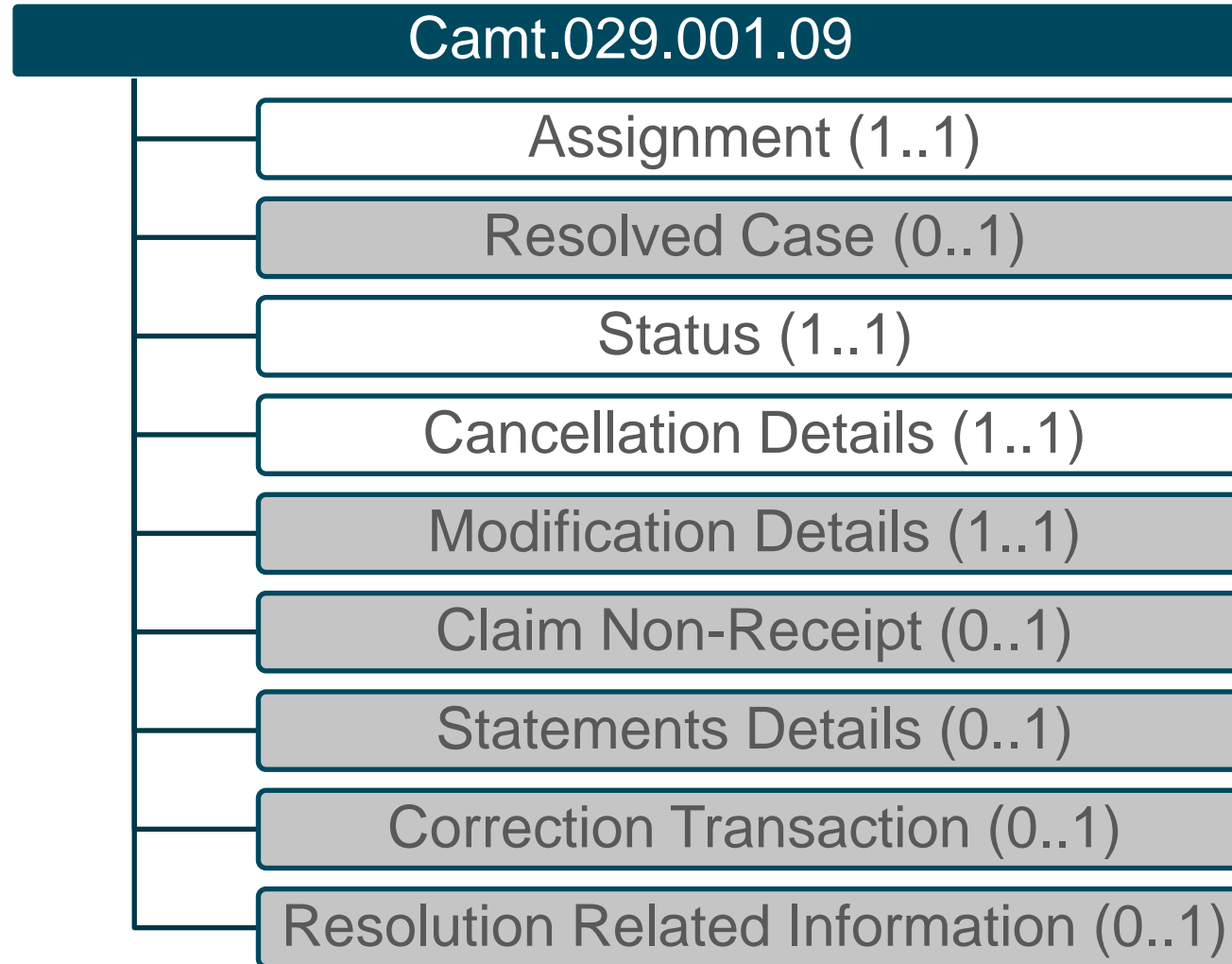


- ✦ Cancel Upon Unable To Apply [CUTA]
- ✦ Cover Cancelled Or Returned [COVR]
- ✦ Duplicate Payment [DUPL]
- ✦ Fraudulent Origin [FRAD]
- ✦ Incorrect Currency [CURR]
- ✦ Incorrect Agent [AGNT]
- ✦ Incorrect Amount [AM09]
- ✦ Narrative [NARR]
- ✦ Requested By Customer [CUST]
- ✦ Technical Problem [TECH]
- ✦ Undue Payment [UPAY]

camt.029.001.09

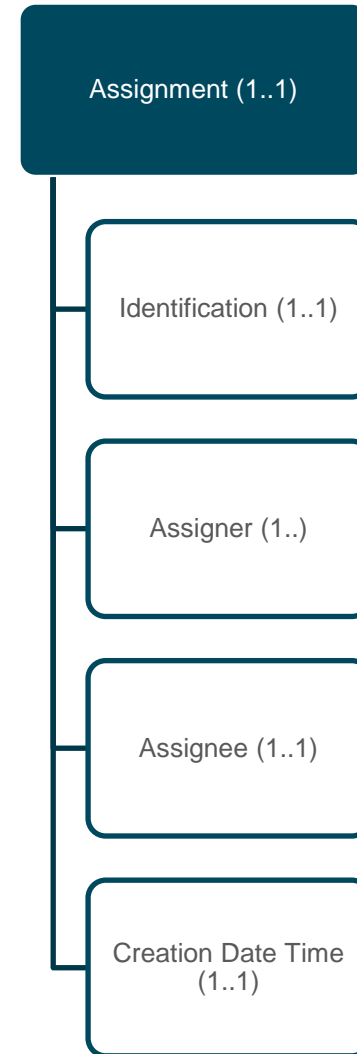
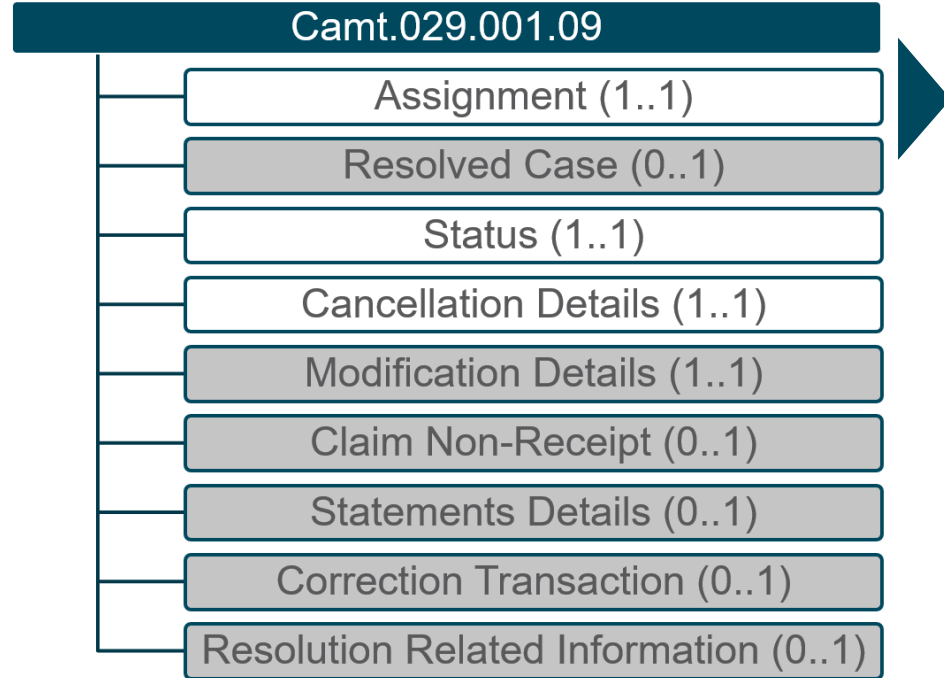


# camt.029.001.09 Message Structure

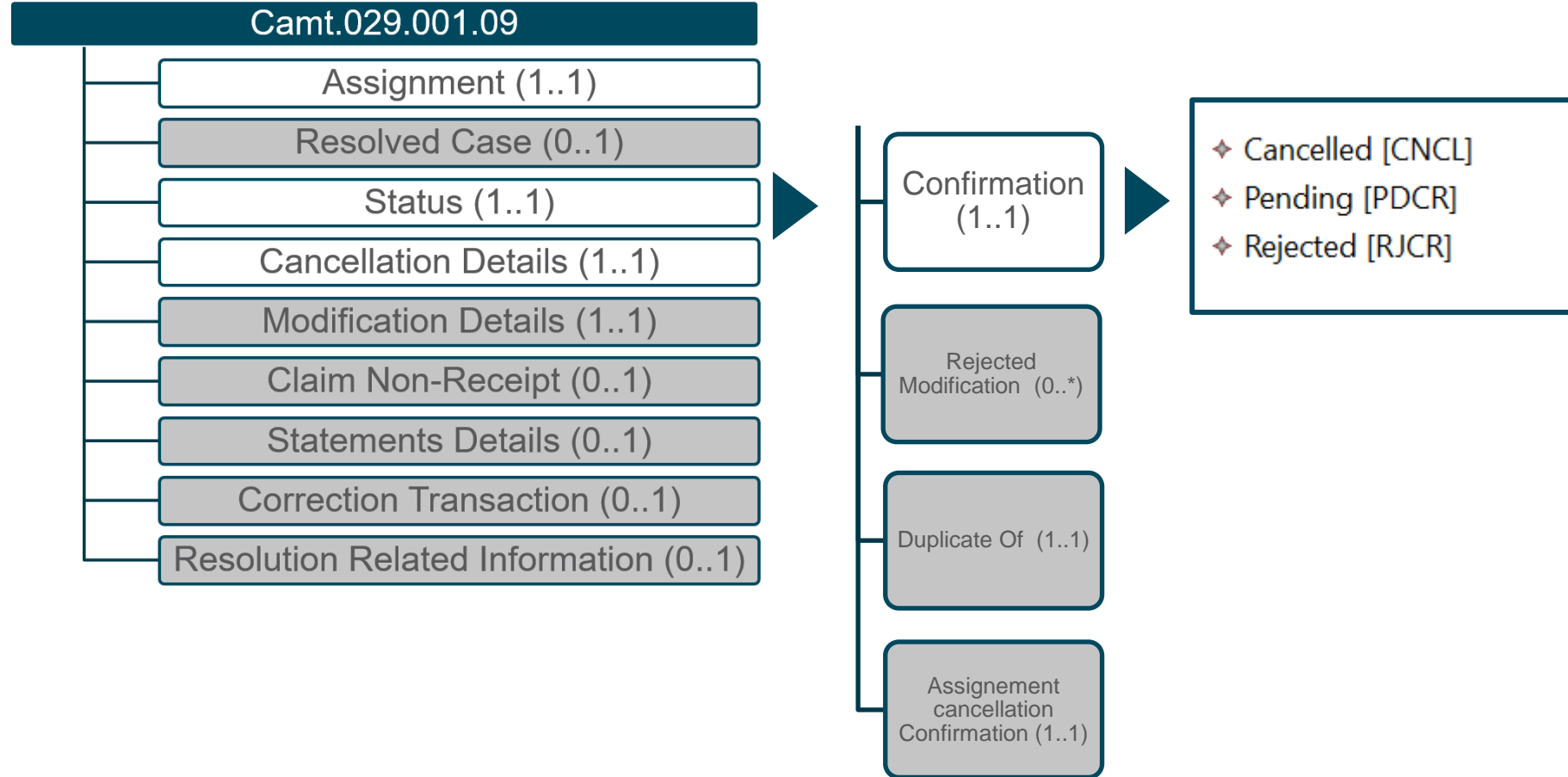




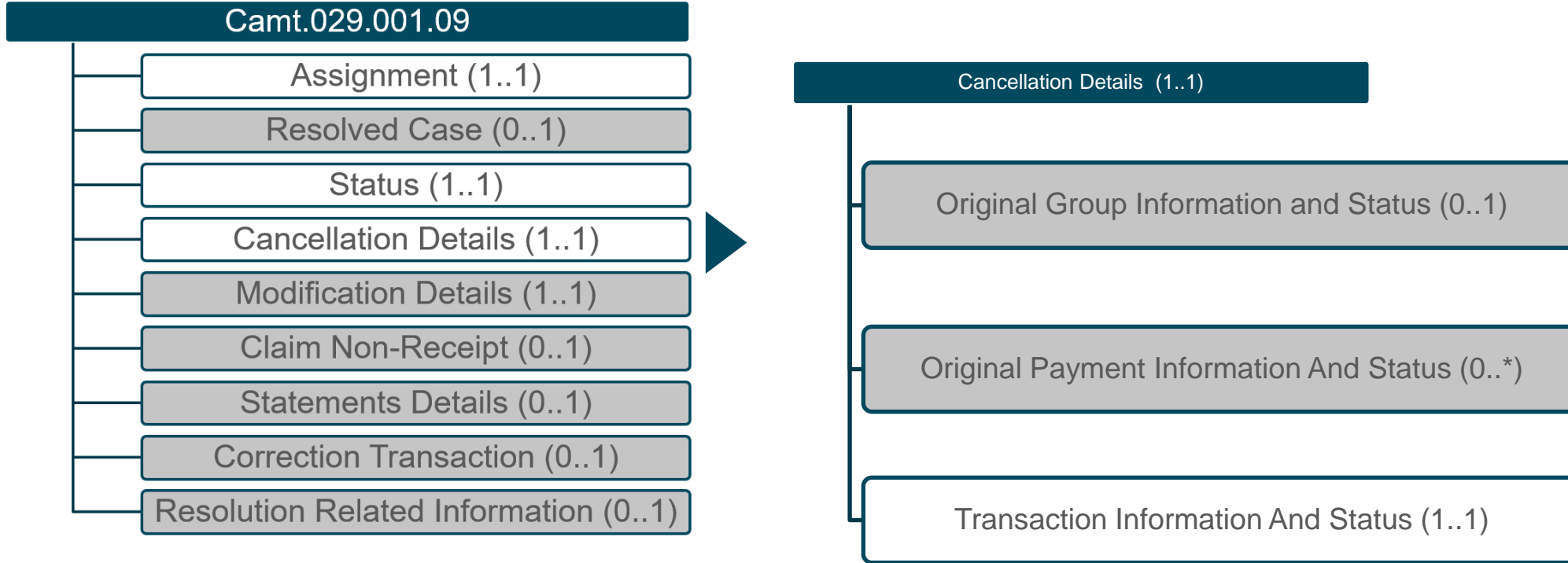
# camt.029.001.09 Message Structure



# camt.029.001.09 Message Structure



# camt.029.001.09 Message Structure:



# camt.029.001.09 Message Structure

## Transaction Information & Status(1..1)

- Identification (1..1)
- Creator (1..1)

Cancellation Status Identification (1..1)

Resolved Case (1..1)

Original Group Information (1..1)

Original Instruction Identification (0..1)

Original End to End Identification (1..1)

Original Transaction Identification (0..1)

Original Clearing System Reference (0..1)

Original UETR (1..1)

Transaction Cancellation Status (0..1)

Cancelation Status Reason Information (0..1) – **See Next Slide**

Resolution Related Information (0..1)

- Original Message Identification (1..1)
- Original Message Name Identification (1..1)
- Original Creation Date Time (0..)

## Transaction Information & Status (1..1) Cont'd

Original Interbank Settlement Amount (0..1)

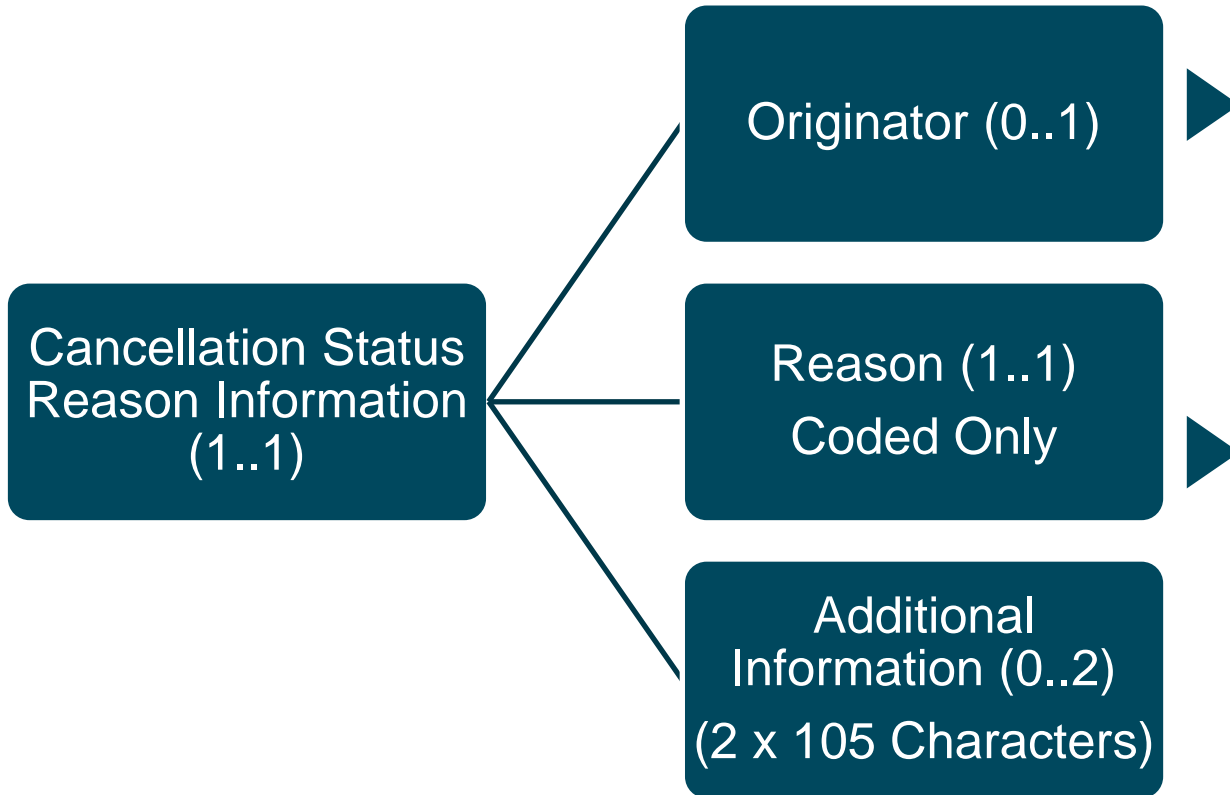
Original Interbank Settlement Date (0..1)

Assigner (0..1)

Assignee (0..1)

Original Transaction Reference I (0..1)

# Cancellation Status Reason Information



Identification of Parties

Parties Identification

Name (0..1)

Postal Address (0..1)

Identification (0..1)

Structured Address

Unstructured Address

Information Classification: Public

BNY MELLON

Department (0..1)

Sub-Department (0..1)

Street Name (0..1)

Building Number (0..1)

Building Name (0..1)

Floor (0..1)

Post Box (0..1)

Room (0..1)

Post Code (0..1)

Town Name (0..1)

Town Location Name (0..1)

District Name (0..1)

Country Sub-Division (0..1)

Country (0..1)

Address Line (0..3)

Organisation ID (1..1)

AnyBIC (1..1)

Private ID (1..1)

Date & Place of Birth (0..1)

Other (0..1)

- ♦ Agent Decision [AGNT]
- ♦ Already Returned [ARDT]
- ♦ Closed Account Number [AC04]
- ♦ Customer Decision [CUST]
- ♦ Indemnity [INDM]
- ♦ Insufficient Funds [AM04]
- ♦ Legal Decision [LEGL]
- ♦ Narrative [NARR]
- ♦ No Answer From Customer [NOAS]
- ♦ No Original Transaction Received [NOOR]
- ♦ Passed To The Next Agent [PTNA]
- ♦ Requesting Debit Authority [RQDA]

# Next Module: Reporting Messages

## Save the Date – Monday, June 28

Our next training module will be available on Monday, June 28, 2021

### Module 8

Status Update on the SWIFT Transaction Manager

Special Guest: Stephen Lindsay – SWIFT

### Questions?

Please send your questions on today's module or previous training events to

**[iso20022migration@bnymellon.com](mailto:iso20022migration@bnymellon.com)**

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