NEXEN Ecosystem Foundation Introduction

Lucille Mayer
Chief Information Officer, Client Experience Delivery

August 24, 2016
## The NEXEN Benefits to be Demonstrated Today

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Servicing Multiple Needs Through Common Components

Professionals
Investors
Developers
Employees
Traders
Machines

Access
Browser / Mobile
Electronic (APIs)

Services
Foundational Services
Business Services
Data Solutions
Digital Pulse
Workflows
Third-Party Solutions

Infrastructure
Legacy Solutions

BXP
Private Cloud
Public Cloud
Non BXP
**Servicing Multiple Needs Through Common Components**

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- **NEXEN Gateway** delivers a cohesive, integrated user experience; including mobile access.

  - **Digital Pulse**
  - **Private Cloud**
  - **Public Cloud**

- **Foundational Services**
- **Business Services**
- **Data Solutions**
- **Third-Party Solutions**

- **Browser / Mobile**
- **Electronic (APIs)**
Servicing Multiple Needs Through Common Components

- NEXEN API store empowers clients by extending their own technology investments
- NEXEN APIs provide standard, accessible electronic service delivery to developers
- NEXEN leverages industry-standard technology protocols for ease of use
Servicing Multiple Needs Through Common Components

Professionals  Investors  Developers  Employees  Traders  Machines

Browser / Mobile  Electronic (APIs)

Foundational Services  Business Services  Data Solutions  Workflows  Third-Party Solutions

Digital Pulse

Private Cloud  Public Cloud

Infrastructure

Non BXP  BXP
Servicing Multiple Needs Through Common Components

- Professionals
- Investors
- Developers
- Employees
- Traders
- Machines

Converging and standardizing common services across all products. Examples include:

- Reporting
- Documents
- Workflow
- Alerts
- Common entitlements

Foundational Solutions
Business Services
Workflows
Third-Party Solutions

Private Cloud
Public Cloud

Digital Pulse

Browser / Mobile

Electronic (APIs)
Servicing Multiple Needs Through Common Components

- Extending our platform across the entire investment lifecycle; improving cross business collaboration to create innovative compound solutions
- Leverage common service inventory via APIs enabling interoperability of business services and service reuse
Servicing Multiple Needs Through Common Components

- A data-centric approach to deliver solutions more quickly and drive business insights through Digital Pulse and NEXEN data
- Common, “single source of truth” for data – easily accessible data rather than local information warehouses
- Information unlocked for clients, including:
  - Improved risk management
  - Evidence-based analytics
Servicing Multiple Needs Through Common Components

- Generic workflow capabilities and intelligent routing through configurations, meeting a majority of workflow needs
- Common experience across products and services
- Full client transparency of transaction status
- Reduced inquiries due to direct access
- Continuous service level improvement experience
Servicing Multiple Needs Through Common Components

- Professionals
- Investors
- Developers
- Employees
- Traders
- Machines

Browser / Mobile

Electronic (APIs)

Foundational Services

Business Services

Data Solutions

Workflows

Third-Party Solutions

Services

• NEXEN provides client access to a broad set of complementary third-party solutions
• NEXEN App store provides selection and choice, bringing entirety of our offerings to clients
• BXP creates client economies of scale for data integration with third-party tools
Servicing Multiple Needs Through Common Components

- Offers innovation, speed and elasticity of cloud computing
- Creates standardization and resiliency
- Removes infrastructure steps from the software deployment lifecycle
Servicing Multiple Needs Through Common Components

Professionals
Investors
Developers
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Machines

Browser / Mobile
Electronic (APIs)

Foundational Services
Business Services
Data Solutions
Digital Pulse
Workflows
Third-Party Solutions

Legacy Solutions

Infrastructure
Private Cloud
Public Cloud
Non BXP

36

Investor Relations Innovation Center Experience
Our NEXEN Gateway to a Transformed Client Experience

Milestones

12K+
Entitled Gateway Users

5M
Total API Calls/Requests (Consumed)

25B
Total Pulses Generated

Create new innovations / FinTech focus

Bring third parties into our distribution ecosystem

Allow clients to build their own solutions

Create an integrated client experience

Add new solutions on NEXEN

Client and business collaboration

New capabilities put into place:

- NEXEN Gateway
- BXP (Cloud)
- Digital Pulse (Data and Analytics)
- API Store

Key Benefits to Clients

- Deliver one digital ecosystem experience
- Provide faster speed to market for existing and new applications
- Enable greater ease of use
- Increase productivity
- Achieve cost savings

Transition Clients

2016 / 2017

Transition Clients

2016 / 2017

Build the Foundation

2015

Insourced talent strategy

Provide New Solutions and Generate New Revenue Streams

2016 and beyond
NEXEN Gateway –
Single Portal to Access BNY Mellon Services

Neil DiCicco
Technology Product Manager

August 24, 2016
NEXEN Gateway

BUSINESS LEADER
Neil DiCicco
NEXEN Gateway
Product Manager

TECHNOLOGIST
Michael Pettenato
NEXEN Gateway
Development Manager

BUSINESS CHALLENGE TO SOLVE
• Clients access BNY Mellon’s solutions via different portals, organized by line of business, resulting in inefficiency, inconsistent service levels and redundant functionality

TECHNOLOGY SOLUTION
• Developed a single portal to access BNY Mellon solutions delivering a consistent client experience regardless of product, service or region

NEXEN BUILDING BLOCK COMPONENT(S)
• BXP; API Store; Digital Pulse; Gateway

BENEFITS

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Client
• Delivers BNY Mellon services, third-party and client solutions in a single, integrated portal rather than a wide array of systems
• Consistent client experience regardless of product, service or region
• Business solutions, capabilities and data across all access devices (mobile)
• Client reporting consistency across lines of business

BNY Mellon
• Increased efficiency enables relationship managers to spend more time providing value-added insights
• Scalable solutions leveraged across lines of business reduces redundancy, lowers costs and improves cross business collaboration
• Increased developer productivity; deliver solutions faster
• Changes the development culture to be agile
NEXEN Digital Pulse –
Big Data Analytics and Insights

Gerald Verrilli
Big Data Architect

August 24, 2016
Digital Pulse – Big Data Analytics and Insights

**TECHNOLOGIST**

Gerald Verrilli  
Big Data Architect

**BUSINESS CHALLENGE TO SOLVE**

- Establish a centralized production platform to capture, store, analyze and drive actionable insights on large amounts of data from disparate business data sources

**TECHNOLOGY SOLUTION**

- Developed a cost-effective, real-time Big Data analytics and visualization solution that is reusable across a multitude of business cases
- Enables rapid collection of new data streams with standardized capture APIs and provides self-service analytics for business teams

**NEXEN BUILDING BLOCK COMPONENT(S)**

- BXP; API store; Digital Pulse; Gateway

**BENEFITS**

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**Client**

- Provides insights that create value and improve decision-making
- Single source of the truth
- Allows massive amounts of information to be organized and visualized in a consistent manner
- Creates metrics targeted to improve client service quality and behavior

**BNY Mellon**

- Drives process improvement, waste elimination, and unit cost reduction
- Supports evidence-based management culture
  - Enables monitoring and measurement to increase performance improvement opportunities

Investor Relations Innovation Center Experience
NEXEN Digital Ecosystem
A Foundation for Clients and the Industry to Build Upon

Digital Pulse

Digital Pulse is the component of the NEXEN ecosystem that has digitized BNY Mellon enabling us to “work smarter” and deliver analytical capabilities across a vast range of themes and businesses to drive measurable improvements.

At its core, Digital Pulse is our internally-developed, real-time Big Data analytics and visualization platform.

Enables business leaders to discover and deliver actionable insights that improve business performance through evidence-based management.
NEXEN Digital Pulse - An Evidence-Based Ecosystem
Transforming Our Business and Culture

Digital Pulse is comprised of four core pillars that combined deliver a data immersive experience

**1 Capture**
Collecting event-based data

- **Consistency** of data publishing across various platforms, technologies and processing environments
- **Simple, fast** data ingestion

**2 Store**
Big Data repository

- **Scalability** at a lower cost to the enterprise
- **Single Source of Truth**
- Quicker **adaptability** to the changing technology landscapes

**3 Analyze**
Consistent, meaningful analytics

- Makes analytics **accessible**
- Common **reusable** analytics across businesses for defined themes
- Increases **transparency** and awareness
- **Identifies waste** and opportunities

**4 Act**
Delivering actionable insights

- **Empowers** employees with real-time insight
- Provides easy to understand **visualizations** on complex data
- **Actionable insights** to improve processes and business

**Value to BNY Mellon**

**Driving Outcomes**

- Improving Client Experience
- Maximizing Client and Product Profitability
- Resource Effectiveness and Productivity
- Straight-Through Processing
- Service Level Improvement
- Process Optimization
- Resource Planning and Deployment
- Real-Time Risk Monitoring
- Proactive Threat Mitigation
- Talent Analytics
- Facilities Cost Optimization
- Value Creation for Clients
- Business Continuity
- Process Automation
- Business Monitoring
- Workforce Strategy and Optimization
- Practice Management
- Information Security Insights
NEXEN Digital Pulse Delivers Transparency Through Data Analytics and Insights

**FAST DATA CAPTURE**

- Standardized payload structures and wide range of interface protocols facilitate data capture from disparate sources
- Capture data from 106 business processes
- Onboarding another 105 applications

**EFFICIENT DATA ORGANIZATION**

- Rapid data ingestion is coupled with a high performance database to provide a centralized, cost effective solution
- Collecting >1.4 billion events/month
- Providing data insights for over 25 billion pulses

**SELF SERVICE DATA ANALYTICS AND INSIGHTS**

- Non technical end user interactive dashboards support visualization, aggregation, drill down, and download
- 3,700 active users
- Deliver 768 visualizations and analytics

**BUSINESS THEMES CAPTURE AND EXTENSION**

- Metadata layer and reusable dashboard components enable common business themes to be extended across the enterprise
- Represent 35 different business areas as well as enterprise-wide insights
Digital Pulse, Unlocking the Value – Business Example

Liquidity Plus
Real-time liquidity monitoring of Fed Wire, Clearing House Funds, and Fed Securities payments versus market deadlines
Digital Pulse, Unlocking the Value – Business Example

**Fund Accounting Valuations**

Real-time tracking of daily NAV production activities against client deadlines with projected completion times based on historical trends.
NEXEN – Application Programming Interface (API) Store

Matt Joseph
Head of Jersey City Innovation Center

August 24, 2016
Application Programming Interface (API) Store

TECHNOLOGIST
Matt Joseph
Head of Jersey City Innovation Center

BUSINESS CHALLENGE TO SOLVE
• Provide data and functionality to clients that was manually intensive, requiring lengthy customized set-up and numerous touch points

TECHNOLOGY SOLUTION
• Developed APIs that provide access and simplicity for integrating and processing data between client and BNY Mellon

NEXEN BUILDING BLOCK COMPONENT(S)
• BXP; API store

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Client
• Utilizes industry standards and open source solutions making it easier for clients to extend their technology investments
• Invokes BNY Mellon services directly, improves the speed to access our solutions as well as developer productivity
• Enables the creation of new solutions that combine data and functionality – App store, third-party solutions and FinTech APIs

BNY Mellon
• Transforms business operations to be more agile, flexible and dynamic in the new digital economy
• Creates operational efficiencies by making services interoperable
• Increases speed-to-market, accelerates innovation, enables monetization of data and functionality
NEXEN – BNY Mellon eXtreme Platform (BXP) / Cloud Technology

John Wetherill
Principal Architect, Silicon Valley Innovation Center

August 24, 2016
BNY Mellon eXtreme Platform (BXP) – Cloud Technology

**TECHNOLOGIST**
John Wetherill
Principal Architect, Silicon Valley Innovation Center

**BUSINESS CHALLENGE TO SOLVE**
- Reduce manual software installations, application-specific maintenance complexities and specialized skills to increase efficiencies and reduce overall costs and risk

**TECHNOLOGY SOLUTION**
- Created environment that enables consistent application and data portability of software solutions through “containerization” and efficient use of available resources

**NEXEN BUILDING BLOCK COMPONENT(S)**
- BXP; API store; App store; Digital Pulse; Gateway

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**Client**
- Reduces costs and risks
- Increases resiliency
- Reduces time spent on maintenance
- Onboards clients faster
- Improves client experience

**BNY Mellon**
- Supports public / private cloud, pay-on-demand
- Delivers software faster
- Enables higher productivity
- Enables investment in and delivery of value-added solutions to clients
BXP Cloud Technology Powering Investments

- Hosts BNY Mellon business applications
- Hybrid cloud strategy supports private and public cloud
- Significantly improved software delivery times from months to hours to provision application stacks
- 300+ Apps deployed
- Thousands of deployments, billions of transactions per month
Containers Revolutionized Global Commerce
We Now Have Containers for Code

**Pack** all software in the same way

**Transport** software efficiently

**Run** software consistently

---

Break today’s software into **smaller** pieces
Run more of them to **scale**
Re-assemble into business **opportunities**

**The Journey to Cloud Native**
NEXEN Ecosystem – Business Solutions

Mike Keslar
Head of Investment Services Technology

August 24, 2016
Building Business Solutions Differently

From How we Build Solutions to How we Work Together, we are Eliminating Redundancies, Increasing Developer Productivity and Improving the Client Experience

- **NEXEN Components**: Leveraging NEXEN’s reusable building blocks to drive lower development costs and faster speed to market
- **Service Ownership**: Transforming application teams into client-focused service organizations measured on service quality
- **Agility**: Adopting Agile / Lean development principles and increasing business engagement
- **Enterprise Services**: Transitioning from business unit solutions to enterprise services that optimize processes across the firm
- **Resiliency**: Leveraging new approaches to resiliency to ensure that platforms are highly available
Today You Will See Various Demonstrations of How We Are Building Business Solutions Differently, Including…

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</table>
| Enterprise Risk Integration                           | • Improved ability to manage risk  
• Increased visibility and transparency into risk exposures |         | ✓         |           |           | ✓             | ✓   |
| Enterprise Client Onboarding                          | • Improved and consistent client experience  
• Improved time to revenue recognition                      |         | ✓         |           |           |               | ✓   |
| Trade Capture Analytics                               | • Improved straight through processing rates  
• Lower transaction costs                                    |         | ✓         |           |           |               | ✓   |
| Sentiment Application                                 | • Integrating social and conventional media analytics into investment portfolios |         |           |           |           |               | ✓   |
| Distributed Ledger for Broker-Dealer Services (BDS)   | • Improved resiliency – potential alternative if primary system is down           | ✓*      |           |           |           |               | ✓* |

* Future
NEXEN Ecosystem – Collaboration

John Lehner
Chief Executive Officer, BNY Mellon Technology Solutions

August 24, 2016
BNY Mellon Technology Solutions Vision
Capitalizing on our Technology Expertise and Assets to Achieve Our Goal of Being the Investments Technology Solutions Leader

**Rationale**
- Greater demand for integrated front and back office
- Need for agile, flexible, scalable IT infrastructure
- Increased focus and investment in data management and analytics
- Stronger focus on managing risk at the enterprise-level

**Approach**
- Extend our variable cost business model across the investment life cycle
- Unlock value of technology assets and change the value perception of technology from a cost to a revenue driver
- Offer a continuum of deployment options (Saas, PaaS, full outsourcing)
- Leverage NEXEN collaboration solutions, leveraging data and third-party applications
- Build FinTech portfolio through internal development, partnerships, and equity investments

**Factors Positioning BNY Mellon for Success**
- Clients trust BNY Mellon
- Strong domain knowledge
- Proven track record

**Benefits**
- Diversify BNY Mellon revenue streams
- Create stronger strategic client relationships
- Improve our technology return on investment
Combining Size and Scale with Data-Centric Solutions

- Our technology and service is comprehensive, flexible, scalable and global
- Integrated middle office platform offering that draws upon our innovative data, operational and technology expertise to service today’s multi-layered outsourcing arrangements
- Ability to combine back office functions with middle office servicing across multiple books of business via a single platform
Why Clients are Choosing Us

Lessons learned from other recent large client deals

**Data-Centric Solutions**
1. Manage data complexity
2. Higher quality and consistency supporting front office and client data challenges
3. Flexibility in addressing changing data requirements

**Commercial Impact**
1. More efficient than previous operating models
2. Faster time to value and lower risk deployments
3. Best-in-class technology enables competitive price point

**Business Benefits**
1. Provides a solution that addresses complexity and commodity requirements
2. Reusable and scalable components delivered in client-specific configurations
3. Variable cost structure