

Update at a Glance



BNY Mellon Treasury Services Receives Distinguished Global Banking Services Provider Distinction for Fourth Consecutive Year

BNY Mellon's Treasury Services business has been designated as a Distinguished Provider of Transaction Banking Services by FImetrix, a leading market research firm for financial institutions. This recent distinction, based on extensive interviews with global industry leaders, represents the fourth consecutive year that BNY Mellon Treasury Services has received the honor.

FImetrix's survey enables respondents to evaluate relationships with U.S. and Western European banks in support of their international cash and trade transaction service needs. Survey participants rate their leading provider on more than 20 attributes related to operational efficiency, customer service, technology, product range, and skill set of employees. Attributes with the greatest influence as customer satisfaction indicators are identified, and scores on these attributes are weighted on a regional basis based on a given region's contribution to World GDP.

Banks with above average Global Satisfaction Scores are designated as Distinguished Providers. BNY Mellon is one of only six banks to receive this designation as a USD transaction service provider.

"Payments are a key transaction banking service, and this distinction explains why the industry relies on us for leadership as the landscape for USD payments undergoes far reaching and fundamental changes," said Ian Stewart, executive vice president and chief executive officer of BNY Mellon's Treasury Services business. "We are committed to meeting that challenge and playing an important role in the development of new and innovative transaction banking solutions. We fully intend to maintain BNY Mellon's standing as the gold standard for client service in transaction banking services."

A recognized leader in global financial institution performance measurement, FImetrix has developed and implemented qualitative and quantitative market research studies that evaluate Bank-to-bank and Bank-to-corporate services in multiple currencies from all major financial regions in the world. More information is available at www.fimetrix.com.

For more information on our industry accolades, please contact us at 1 800 424 3004 (Option 2) or treasury@bnymellon.com.

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Distinction as Distinguished Global Services Provider for USD transactions based on FImetrix survey of executives at more than 600 banks in 99 countries.

[Read More About BNY Mellon's Industry Accolades](#)

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