



BNY MELLON



December 9, 2009

Well-Positioned to Outperform

Presented by: Bob Kelly – Chairman and CEO

Ron O’Hanley – CEO Asset Management

Cautionary Statement

A number of statements in our presentations, the accompanying slides and the responses to your questions are “forward-looking statements.” These statements relate to, among other things, the Corporation’s future financial results, including statements with respect to the impact of recent events in the global markets, goals for integration of the merger of The Bank of New York and Mellon Financial as well as the Corporation’s overall plans, strategies, goals, objectives, expectations, estimates, intentions, targets, opportunities and initiatives, and are based on assumptions that involve risks and uncertainties and that are subject to change based on various important factors (some of which are beyond the Corporation’s control).

Actual results may differ materially from those expressed or implied as a result of the factors described under “Forward Looking Statements” and “Risk Factors” in the Corporation’s 2008 Annual Report on Form 10-K and Quarterly Report on Form 10-Q for the quarter ended March 31, 2009 and in other filings of the Corporation with the Securities and Exchange Commission (SEC). Such forward-looking statements speak only as of December 9, 2009, and the Corporation undertakes no obligation to update any forward-looking statement to reflect events or circumstances after that date or to reflect the occurrence of unanticipated events.

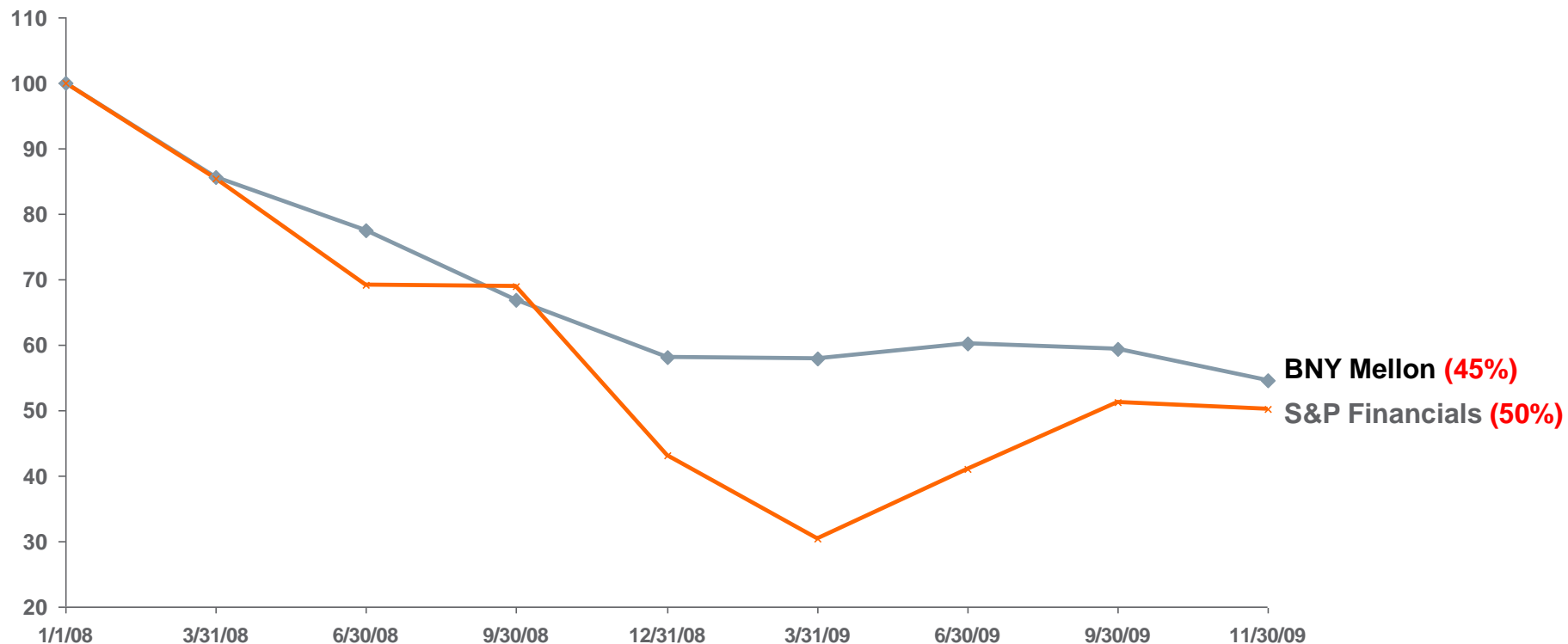
Non-GAAP Measures: In this presentation we will discuss some non-GAAP measures in detailing the Corporation’s performance. We believe these measures are useful to the investment community in analyzing the financial results and trends of ongoing operations. We believe they facilitate comparisons with prior periods and reflect the principal basis on which our management monitors financial performance. Additional disclosures relating to non-GAAP measures are contained in the Appendix and in the Corporation’s reports filed with the SEC, including the earnings release on Form 8-K for the quarter ended September 30, 2009, available at www.bnymellon.com.

BNY Mellon

- The provider of choice globally in Asset Management and Securities Servicing
- Revenue-led, driven by organic growth and market share gains; supplemented with incremental acquisitions
- Maintain strong, liquid balance sheet and deploy capital effectively
- Achieve first quartile EPS growth over time vs. peers

BNY Mellon: Share Price Performance

Outperforming S&P Financial Index

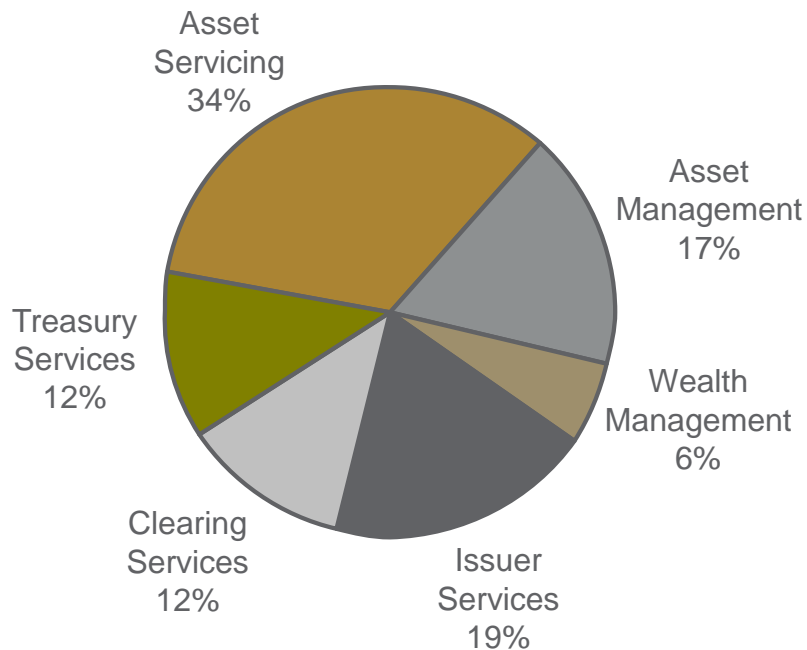


Global Business Mix

Focused on Securities Servicing and Asset Management

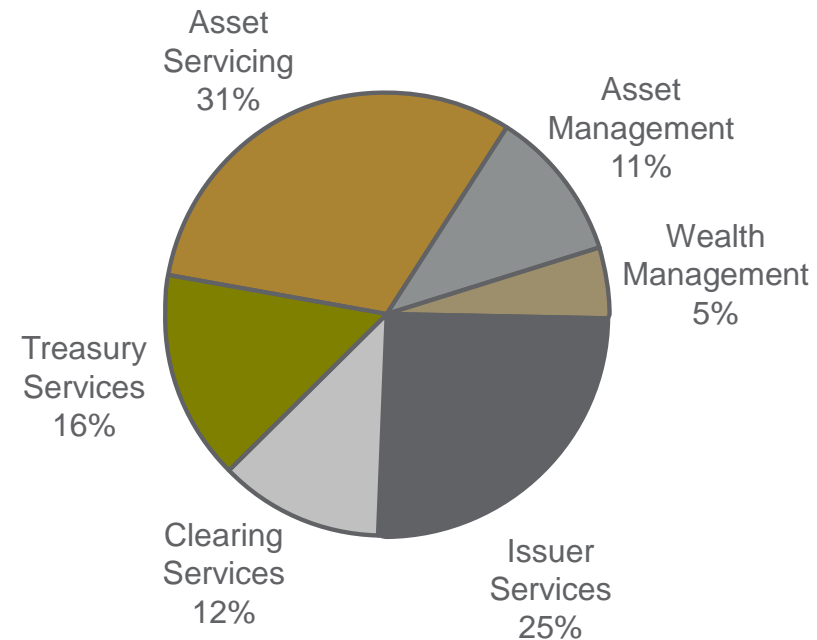
YTD 2009 (as of 9/30)
Revenue - \$9.5 B*

% of Total



YTD 2009 (as of 9/30)
Pre-tax Income - \$3.5 B*

% of Total



* Totals reflect segment performance only and exclude the Other segment. Pre-tax income excludes the impact of historical amortization and support agreement charges where applicable. See Appendix for additional details.

BNY Mellon

Well-positioned to outperform

- Compelling scale and expertise
- Global growth opportunities
- Top ranked client service
- Deep client relationships
- Continued expense discipline
- Strong capital generation

Diversity Driving Performance

Compelling scale and expertise

	BNY Mellon	State Street	Northern Trust
Asset Servicing	#1 Globally, \$22.1T AUC	\$17.9T AUC	\$3.6T AUC
Broker Dealer Services	#1 US: 50%+ market share	- 0 -	- 0 -
Asset Management	#8 US, #11 Globally, \$966B AUM	\$1.4T AUM	\$500B AUM
Wealth Management	Top 10 US	- 0 -	Top 5 US
Corporate Trust	#1 Globally, \$11.9T	- 0 -	- 0 -
Depository Receipts	#1 Global	- 0 -	- 0 -
Stock Transfer	#1 US	- 0 -	- 0 -
Clearing Services	#1 US, UK and Ireland	- 0 -	- 0 -
Global Payments	Top 5 Globally	- 0 -	- 0 -
Cash Management	Top 7 US	- 0 -	Top 15

Note: Assets under management / assets under custody and corporate trust data are as of 9/30/09. Peer data from company reports. Peer assets under management have been adjusted for an estimated level of securities lending assets.

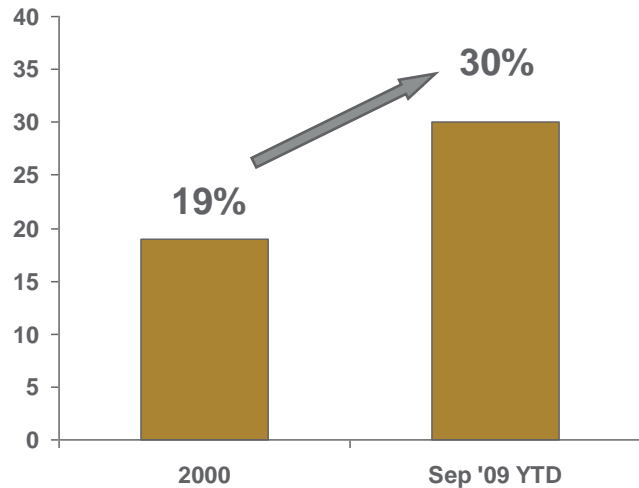
Global Growth Opportunities

Operating in:

- 6 continents
- 34 countries
- 12,000+ non-U.S. employees



Non-U.S. Revenue Base



Industry-Leading Client Service

Embedded in our culture

Asset Management

#1 Global Equity Manager

Professional Pensions
(Newton)

#1 UK Large Equity

Lipper Fund Awards
(BNYM Asset Management)

Best Asset Manager - Global Emerging Mkts

Asia Asset Mgmt Magazine

#1 Transition Manager

Global Investor Magazine

Asset Servicing

#1 Global Custodian

R&M Consultants Survey

Global Custodian Survey

Global Investor Survey

Best Global Custodian(Asia)

Asia Asset Magazine

#1 FX Service Overall

Global Investor Magazine

Best ETF Service Provider – The Americas

exchangetradedfunds.com

Issuer Services

#1 Trustee

Opal Financial Group

ISR Magazine

Thomson Financial

#1 DR House (EMEA)

emeafinance Magazine

#1 Transfer Agent

Group 5 Survey

Note: Additional details included in Appendix

BNY Mellon Employee Engagement

Driving industry-leading client service

BNY Mellon	<u>2009</u>	<u>2008</u>	<u>2007 Baseline</u>
Overall Engagement	1st Quartile	2nd Quartile	2nd Quartile

Note: Rankings are based on Boston Consulting Group (BCG) benchmarks for 107 companies worldwide that participated in BCG “Engaging for Results” surveys, including 21 financial services firms.

Merger Driving our Future Revenue Growth

Successfully building deeper relationships

Line of Business	Top 500 Client Penetration ¹	
	3Q09	Δ vs 3Q07 (in bps)
Asset Management	62%	+1100
Asset Servicing	72	+800
Broker-Dealer Services	26	+400
Corporate Trust	65	+700
Shareowner Services	26	+500
Clearing Services	28	+1300
Treasury Services	78	+400

¹ Represents 500 largest clients in major North American and European markets. Estimates as of 9/30/09.

Continued Expense Discipline

	Expenses (3Q09 vs 3Q07)	
	Staff	Non-Staff
BNY Mellon	(5%)	(3%)
Northern Trust	4%	5%
State Street	(5%)	2%

Region	Headcount	
	<u>9/30/07</u>	<u>9/30/09</u>
Global Growth Centers*	8,926	11,465
Other Locations	31,674	30,535
Total	40,600	42,000

Growth Centers as a % of total:

22%

27%

* Pittsburgh (U.S.), Chennai /Pune (India) and Manchester (U.K.)

Strong Capital Generation

Providing opportunities for growth and returns

Capital Ratio	9/30/09	Δ vs 9/30/08 (in bps)
Tier 1 capital	11.4%	+210
Tier 1 common to risk-weighted assets	9.9%	+190
Common equity to assets	13.3%	+300
Tangible common/tangible assets (TCE)	5.2%	+130

See Appendix for definition/calculation of ratios.

Banks' Growth in Common Shares

BNY Mellon shareholder-friendly

Company Name	Share Change ¹	% Change
	12/31/07 - 9/30/09	
BNY Mellon	58	5
PNC Financial ²	25	7
JPMorgan Chase ²	266	8
Northern Trust	21	9
US Bancorp	184	11
State Street	108	28
Morgan Stanley	303	29
Wells Fargo ²	959	29
Goldman Sachs	122	31
Bank of America ²	4,005	90
Keycorp	490	126
Citigroup	17,869	358

¹ Shares shown in millions

² 9/30/09 shares outstanding have been adjusted for mergers/acquisitions.

(Source: SEC Reports, SNL Financial)

Successful Multi-Boutique Model

Over \$1 trillion in assets under management

Client-driven Sales/Service Channels



Multi-boutique Investment Management Platform

BNY Mellon Asset Management Shared Support

¹ Do not offer services in the U.S.

² A division of The Bank of New York Mellon

³ A division of The Dreyfus Corporation

⁴ Minority Owned
⁵ 50/50 Joint Venture
⁶ Acquired November 2, 2009

Strong Competitive Positioning

Continue to gain share

- Over \$1.0 trillion in assets under management (*Pro-forma assets as of 09/30/09*)
- Strong market positions (*based on historical AUM figures*):
 - 8th largest U.S. money manager
(Institutional Investor, July 2009)¹
 - 2nd largest manager of U.S. endowment & foundation assets
(Pensions & Investments, May 2009)¹
 - 3rd largest institutional cash manager
(iMoney Net month-end June 2009)
 - 4th largest manager of U.S. defined benefit assets
(Pensions & Investments, May 2009)¹

P&I/Watson Wyatt World 500: The World's Largest Managers

*Ranked by total assets, in U.S. billions, as of Dec. 31, 2008
(Published Oct. 5, 2009)*

Rank	Manager	Assets
1	Barclays Global Investors	\$1,516
2	Allianz Group	\$1,462
3	State Street Global Advisors	\$1,444
4	Fidelity Investments	\$1,389
5	AXA Group	\$1,383
6	BlackRock	\$1,307
7	Deutsche Bank	\$1,150
8	Vanguard Group	\$1,145
9	JP Morgan Chase	\$1,136
10	Capital Group	\$975
11	BNY Mellon	\$928
12	UBS	\$821
13	BNP Paribas	\$810
14	Goldman Sachs Group	\$798
15	ING Group	\$777

America's Top 300 Money Managers

*Ranked by Total Assets, in U.S. billions as of Dec. 31, 2008
(July/August 2009)*

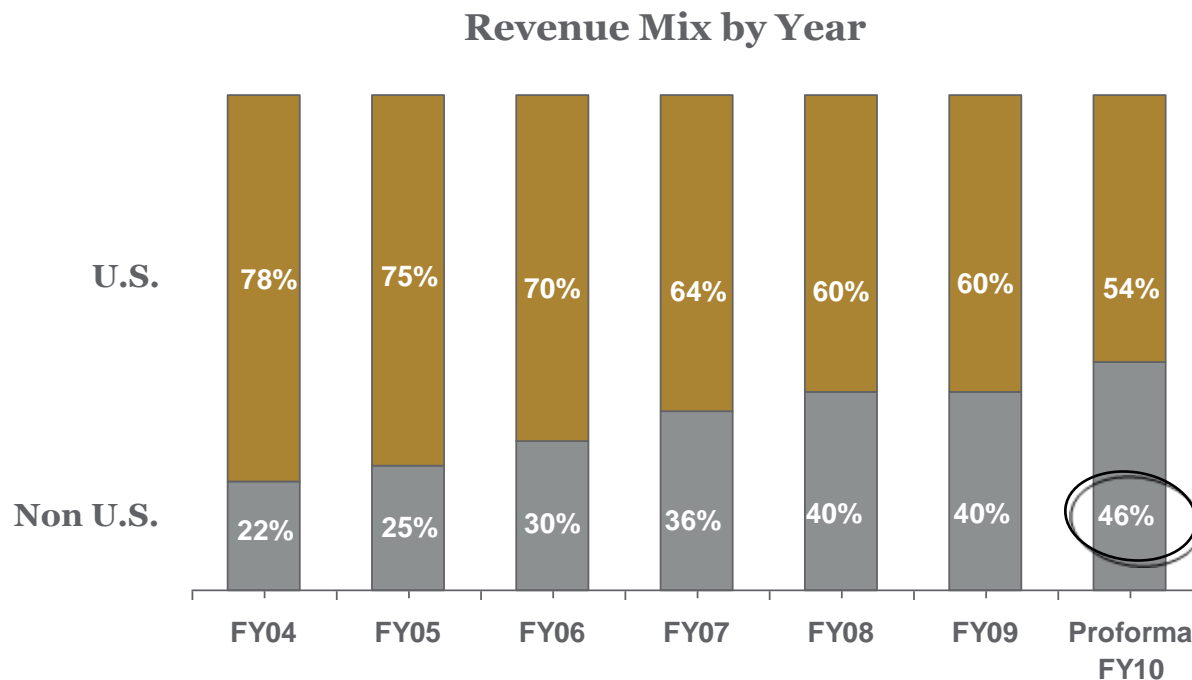
Rank	Manager	Assets
1	Barclays Global	\$1,530
2	State Street Global Advisors	\$1,440
3	BlackRock	\$1,307
4	Fidelity Investments	\$1,196
5	JP Morgan Asset Management	\$1,133
6	Capital Group	\$962
7	Vanguard Group	\$851
8	BNY Mellon	\$848
9	Allianz Global Investors of America	\$792
10	Goldman Sachs	\$749
11	Legg Mason	\$697
12	Axa Group	\$614
13	Wells Fargo	\$574
14	Northern Trust Global Investments	\$559
15	Bank of America	\$523

¹ Rankings based on 2008 year-end data.

Please see the disclosures in the appendix.

Key Performance Indicators

- 8% CAGR revenue growth since 2004 (peer average 7%)
- 8% CAGR pre-tax income growth since 2004 (peer average 2%)
- 60% of all active, institutional products exceeding 5-year benchmark*
- Non U.S. revenue approaching 50%



Peers include: BlackRock, Janus Capital, Eaton Vance, Franklin Templeton, T. Rowe Price, Alliance Bernstein, Federated Investors, Legg Mason.
 2009 revenue and pre-tax income for the last 12-months ended 3Q2009.

* Equal weighted percentage of institutional investment products, excluding index products.

Key Industry Trends

- Separation of alpha and beta; both are in high client demand
- Clients prefer strategic partners who provide advice and solutions
- Effective risk management is key client buying factor
- Shift continues from institutional Defined Benefit to individuals and their intermediaries, in Retail and Defined Contribution
- Non-U.S. investors continue to grow in importance

Evolving Asset Management Strategy

Where we will compete

- Serve institutional, “individual” and retail clients globally
- Our greatest growth will likely come from:
 - Individual clients and their intermediaries in the retail and defined contribution markets globally
 - Non U.S. markets
 - Increasing market share in the U.S. institutional market

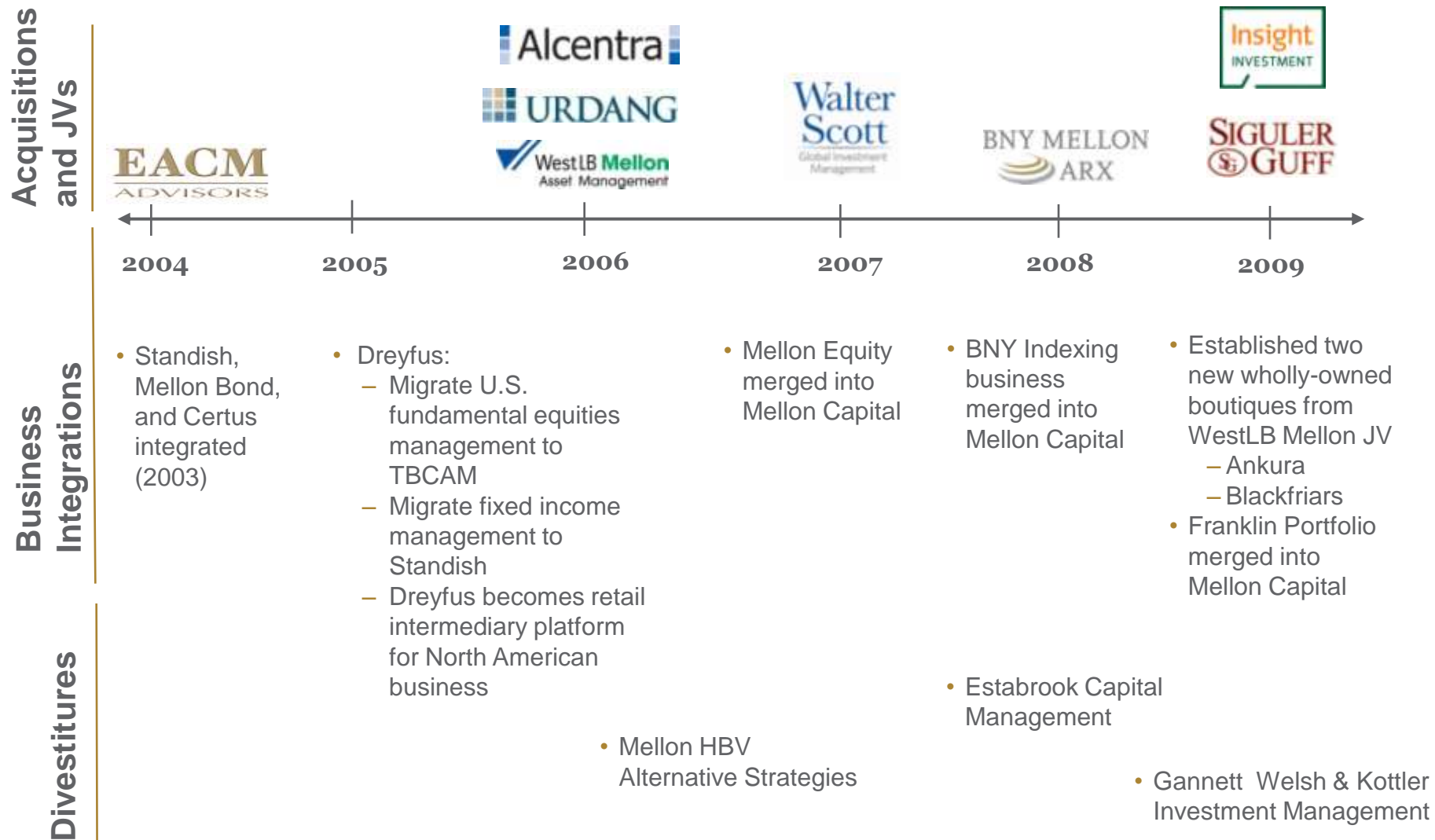


How we will compete

BNY Mellon is part of a select set of large global players who will compete on their ability to generate alpha and on other areas that are not investment related. Our key areas for strategic development are:

- Implement **enterprise-wide cash/money market fund strategy**
- Continue to develop **additional alpha-generating capabilities** in areas of high client demand
- Deliver **world-class beta strategies** (Index; Transition Management) *in addition to* alpha strategies
- Create **relationship-oriented advisory model** with solutions capabilities
- Drive to a **more effective and efficient operating model**
- **Differentiate how we manage** and oversee different types of boutiques

Business Portfolio Actively Managed to Achieve Business Strategy



Note: In November 2009, BNY Mellon acquired a 20% minority interest in Siguler Guff & Company, LLC.

Continuing To Execute

Scorecard

First Quartile EPS growth

2nd

Above median revenue growth

✓

Median operating margin

✓

Positive operating leverage

✓

Top ranked client service

✓

Repaid TARP (equity raise/dividend adjustment)

✓

**Enhancing risk profile
(restructured investment securities)**

✓

Russian litigation settlement

✓

Merger integration completed end of 2009

✓

**Sept YTD '09
vs. peers**



BNY MELLON

Appendix

Reconciliation Schedule

Business Sector – Revenue

(\$millions)	September	
Revenue	YTD 2009	% of Total
Asset Management	\$1,628	17%
Wealth Management	574	6
Subtotal	2,202	23%
Institutional Services		
Securities Servicing		
Asset Servicing	3,246	34%
Issuer Services	1,768	19
Clearing Services	1,176	12
Subtotal	6,190	65%
Treasury Services	1,117	12%

Reconciliation Schedule

Business Sector – Pre-tax income

(\$millions)	September	
Pretax Income	YTD 2009	% of Total
Asset Management	\$382	11%
Wealth Management	178	5
Subtotal	560	16%
Institutional Services		
Securities Servicing		
Asset Servicing	1,087	31%
Issuer Services	865	25
Clearing Services	423	12
Subtotal	2,375	68%
Treasury Services	538	16%

Note: Pre-tax metrics exclude the impact of historical intangible amortization and support agreement charges where applicable.

BNY Mellon Asset Management

Disclosures

- BNY Mellon Asset Management is the umbrella organization for BNY Mellon's affiliated investment management firms and global distribution companies. BNY Mellon is the corporate brand of The Bank of New York Mellon Corporation.
- As of July 1, 2007, Mellon Financial Corporation and The Bank of New York Company, Inc. merged into a newly created entity, The Bank of New York Mellon Corporation. Accordingly, results of the respective asset management subsidiaries for periods prior to that time reflected their separate operations.
- Unless otherwise noted, all references to assets under management (which are approximate) are as of 09/30/09. AUM for Blackfriars Asset Management, The Boston Company Asset Management, EACM Advisors, Mellon Capital Management Corporation and Standish Mellon Asset Management Company LLC includes assets managed by those individual firms' officers as associated persons, dual officers or employees of The Dreyfus Corporation. In addition, AUM for the following firms may include assets managed by them as non-discretionary investment manager for, or by the individual firms' officers as dual officers or employees of, The Bank of New York Mellon: BNY Mellon Cash Investment Strategies, The Boston Company Asset Management, The Dreyfus Corporation, Mellon Capital Management Corporation, Newton Capital Management Limited (part of The Newton Group), Standish Mellon Asset Management Company LLC, and Urdang Securities Management, Inc.
- Rankings include assets managed by BNY Mellon Asset Management and BNY Mellon Wealth Management. Each ranking may not include the same mix of firms.
- Products or services described herein are provided by BNY Mellon, its subsidiaries, affiliates or related companies and may be provided in various countries by one or more of these companies where authorized and regulated as required within each jurisdiction. However, this material is not intended, nor should be construed, as an offer or solicitation of services or products or an endorsement thereof in any jurisdiction or in any circumstance that is otherwise unlawful or unauthorized. The investment products and services mentioned here are not insured by the FDIC (or any other state or federal agency), are not guaranteed by any bank and may lose value.
- This material is not intended as an offer to sell or a solicitation of an offer to buy any security, and it is not provided as a sales or advertising communication and does not constitute investment advice. MBSC Securities Corporation, a registered broker-dealer, FINRA member and wholly-owned subsidiary of BNY Mellon, has entered into agreements to offer securities in the U.S. on behalf of certain BNY Mellon Asset Management firms.
- *Mutual fund investors should consider the investment objectives, risks, charges, and expenses of a fund carefully before investing. Contact your financial advisor to obtain a prospectus that contains this and other information about a fund, and read it carefully before investing.*
- *An investment in any money market fund is not insured or guaranteed by the FDIC or any other governmental agency. Although a money market fund seeks to preserve the value of your investment at \$1.00 per share, it is possible to lose money by investing in a money market fund. Yield fluctuates. Past performance is no guarantee of future results.*
- Interests in any investment vehicles may be offered and sold in Canada through BNY Mellon Asset Management Canada, Ltd., an Ontario registered Portfolio Manager and Exempt Market Dealer.
- Alcentra Ltd., Blackfriars Asset Management Limited, Insight Investments, Mellon Global Alternative Investments (MGAI), Newton Capital Management Limited, Newton Investment Management Limited, Pareto Investment Management Limited and Walter Scott & Partners Limited are authorized and regulated by the Financial Services Authority. The registered address for Alcentra Ltd. is 10 Gresham Street, London, EC2V7JD, England. The registered address for Blackfriars, MGAI, Newton and Pareto is Bank of New York Mellon Centre, 160 Queen Victoria Street, London, EC4V 4LA, England. The registered address for Insight Investment is 33 Old Broad Street, EC2N 1HZ, London. The registered address for Walter Scott is One Charlotte Square, Edinburgh, EH2 4DR, Scotland.
- BNY Mellon holds over 90% of the parent holding company of The Alcentra Group. The Group refers to these affiliated companies: Alcentra Ltd. and Alcentra NY, LLC. Assets under management include assets managed by both companies. Only Alcentra NY, LLC offers services in the U.S.
- Ankura, Insight Investments, MGAI and WestLB Mellon Asset Management do not offer services in the U.S. This presentation does not constitute an offer to sell, or a solicitation of an offer to purchase, any of the firms' services or funds to any U.S. investor, or where otherwise unlawful.
- Ankura Capital and Blackfriars Asset Management were previously called WestLB Mellon Asset Management (Australia) Pty Ltd and WestLB Mellon Asset Management (UK) Limited, respectively, when they were part of the WestLB Mellon Asset Management joint venture. They became wholly owned, independent investment boutiques of BNY Mellon on December 31, 2008.
- On November 2, 2009, Insight Investments became a wholly owned subsidiary of BNY Mellon. Assets included in total AUM are pro-forma as of 9/30/09.

BNY Mellon Asset Management

Disclosures

- On November 2, 2009, BNY Mellon acquired a 20% interest in Siguler Guff & Company LP and certain related entities (including Siguler Guff Advisers LLC). Assets included in total AUM are pro-forma as of 9/30/09.
- BNY Mellon ARX is the brand used to represent the Brazilian investment capabilities of BNY Mellon ARX Investimentos Ltda. and BNY Mellon Gestão de Patrimônio Ltda. The investment management company dedicated to the management of any particular investment will depend on the strategy and domicile of the investment.
- BNY Mellon Beta Management is a division of The Bank of New York Mellon, a wholly-owned banking subsidiary of BNY Mellon. The firm has overlay under management of \$2.8 billion.
- BNY Mellon Cash Investment Strategies is a division of The Dreyfus Corporation. BNY Mellon Cash Investment Services is a division of MBSC Securities Corporation.
- BNY Mellon holds a 19.9% interest in Hamon Investment Group Pte Limited which is the parent of Hamon U.S. Investment Advisors Limited. Hamon's services are offered in the U.S. by Hamon U.S. Investment Advisors Limited.
- Effective December 31, 2007, Mellon Equity Associates merged into Mellon Capital Management Corporation. Effective February 19, 2008, the Quantitative Equity Management Group of The Bank of New York integrated into Mellon Capital. Effective January 1, 2009, Franklin Portfolio Associates merged into Mellon Capital. Mellon Capital AUM includes \$10.7 billion in overlay strategies.
- The Newton Group refers to the following group of affiliated companies: Newton Investment Management Limited, Newton Capital Management Limited, Newton International Investment Management Limited, Newton Capital Management LLC, and Newton Fund Managers (CI) Limited. Assets under management include assets managed by all of these companies except Newton Capital Management LLC, which provides marketing services in the U.S. for Newton Capital Management Limited. Except for Newton Capital Management LLC and Newton Capital Management Limited, none of the other Newton companies offer services in the U.S.
- Pareto Investment Management Limited AUM includes \$45.7 billion in currency overlay and alpha strategies.
- AUM is for WestLB Mellon Asset Management Holdings Ltd., a 50:50 joint venture between BNY Mellon and WestLB AG.
- Equity markets are subject generally to market, market sector, market liquidity, issuer and investment style risks, and fixed income markets are subject generally to interest rate, credit, liquidity, pre-payment and extension, and market risks among other factors, all to varying degrees. Investing in international markets involves special risks, including changes in currency exchange rates, political, economic, and social instability, a lack of comprehensive company information, differing auditing and legal standards, and less market liquidity.
- Investments in hedge funds and fund of hedge funds are speculative and include the following special risks. Investments in hedge funds may be suitable only for certain investors. There can be no assurance that a hedge fund's investment objectives will be realized or that suitable investments may be identified. An investor could lose all or a substantial portion of his or her investment. Hedge funds are generally not subject to the same regulatory oversight and/or regulatory requirements as a mutual fund. Successfully overcoming barriers to entry, e.g. legal and regulatory enterprise, does not guarantee successful investment performance. Investments may involve complex tax structures resulting in delays in distributing important tax information. Underlying managers or their administrators may fair value securities and other instruments for which there is no readily available market or third party pricing, or for which the manager believes the third party pricing does not accurately reflect the value of those securities, based on proprietary or other models. Hedge funds may not be required to provide periodic pricing or valuation information to investors. Performance may be volatile. Underlying managers may employ leverage and other speculative investment practices that may increase the risk of investment loss. Adherence to risk control mechanisms does not guarantee investment returns. High fees and expenses at both levels in a fund of hedge funds may offset an investor's profits. The investment adviser may have total discretion over underlying manager and strategy selection and allocation decisions. A lack of manager and/or strategy diversification may result in higher risk. There may be restrictions on transferring interests in a fund of hedge funds vehicle. There is generally no secondary market for an investor's interest in a privately-offered fund. This is not an inclusive list of all risk factors. Parties should independently investigate any investment strategy or manager, and consult with qualified investment, legal, and tax professionals before making any investment.

Capital Ratio Definitions

Tier 1

Represents common shareholders' equity (excluding certain components of comprehensive income), Series B preferred stock, qualifying trust preferred securities and minority interest in equity accounts of consolidated subsidiaries, less goodwill and certain intangible assets adjusted for deferred tax liabilities associated with non-tax deductible intangible assets and tax deductible goodwill and a deduction for certain non-financial equity investments.

Tier 1 Common to Risk-Weighted Assets

Represents Tier 1 capital excluding trust preferred securities divided by total risk weighted assets.

Tangible Common Equity / Assets (TCE)

Represents common shareholders' equity less goodwill and intangible assets adjusted for deferred tax liabilities associated with tax deductible goodwill and non-tax deductible intangible assets divided by period-end total assets less goodwill, intangible assets, deposits with the Federal Reserve and other central banks, and U.S. government-backed commercial paper. The Tangible Common Equity / Average Assets ratio is as defined above with the exception that average assets is utilized as the denominator in the calculation. The asset base in the TCE ratios detailed in the presentation were adjusted for deposits placed with The Federal Reserve and other central banks (\$15.0 billion @ 9/30/09 and \$37.9 billion @ 9/30/08).

Capital Ratio Detail

(\$ billions)

9/30/09

Tier 1 capital ratio	11.4%
Tier 1 common to risk-weighted assets ratio¹	9.9%
Tier 1 capital	\$12.5
Tier 1 common equity	\$10.9
Risk-weighted assets	\$110.1
Tangible common equity / assets¹	5.2%
Tangible common equity¹	\$9.1
Tangible assets¹	\$175.4

¹ Represents non-GAAP measure. Additional disclosure on the calculation of these numbers is available in the Corporation's reports with the SEC, including the earnings release on Form 8-K for the quarter ended September 30, 2009, available at www.bnymellon.com.

Capital

Impact of acquisition related goodwill / intangibles

<u>Segment</u>	<u>Goodwill / Intangibles @ 9/30/09</u>
Asset Management	\$9.9B
Asset Servicing	3.7
Issuer Services	3.2
Wealth Management	2.0
Clearing Services	1.6
Treasury Services	0.3
Other (primarily Trademark)	0.9
Total	\$21.6

	<u>9/30/09</u>
Total Common Equity	\$28.3B
Goodwill / Intangible Assets	(21.6)
Acquisition related deferred tax liabilities	2.4
Tangible Common Equity	\$9.1

Industry Leading Client Service

Asset Management

- Newton – #1 Global Equity Manager (Professional Pensions – 2008)
- BNY Mellon Asset Management - #1 UK Large Equity (Lipper Fund Awards)
- Best Asset Manager – Global Emerging Markets (Asia Asset Mgmt Magazine 2008)
- #1 Transition Manager (Global Investor Magazine – 2009, 2008)

Issuer Services

- #1 Trustee
 - Opal Financial Group
 - ISR Magazine
 - Thomas Financial
- #1 Trustee – Municipal debt (Thomson Financial – 2008/2007)
- Best EMEA Depository Receipt House (emeafinance Magazine - 2008)
- #1 Transfer Agent (Group 5 Survey - 2007)
- J.D. Power call center certification

Treasury Services

- #1 Customer satisfaction (Bank Leader Survey 2009)
- Best White Label System Provider (Global Finance Magazine - 2008)
- #1 Provider - accounts payable outsourcing (Brown Wilson – 2007)

Asset Servicing

#1 Global Custodian

- R&M Consultants Survey (3/09)
- Global Custodian Survey (1/09)
- Global Investor Survey (5/09)

- Best Global Custodian (Global Pension Awards 2009)
- Custodian of the Year (ICFA Magazine 2009 Global Awards)
- Best Custody Bank (Global Finance – 2009/2008)
- #1 Ireland Fund Administrator (ICFA Magazine 2008)
- #1 Securities Services Provider (The Banker 2008)
- #1 Tri-party repo provider (ISF Survey – 2008)
- Best Global Custodian – Asia (Asia Asset Magazine – 2009, 2008)
- Best Fund Administrator – Asia (The Asset Magazine - 2008)
- #1 FX Service Overall (Global Investor Magazine - 2008)
- Best ETF Service Provider – The Americas (exchangetradedfunds.com – 2009)

Wealth Management

- Industry leading:
 - Client satisfaction (93%)
 - Client retention (96%)

Clearing Services

- 97% Customer Retention
- #1 U.S. Clearing Firm (InvestmentNews 2009)
- #1 Brokerage Workstation (Aite Group - 2008)
- #1 Customer Statement Ranked “Excellent” (DALBAR – 2009)
- Bronze Medal Team Excellence (American Society for Quality, World Conference on Quality Improvement – 2009)
- 92% Client Satisfaction Rating
- 80% Service Professionalism (AON 2009)
- Top 25 Company to Work For (Great Places to Work Institute India 2009)

Financial Trends
