

# Our Corporate Social Responsibility (CSR) Statement

Social responsibility is fundamental to The Bank of New York Mellon's culture and core values. It reflects the corporate social commitments we make to our clients, shareholders, employees and to our communities around the world. These commitments drive us to perform with the highest standards of good governance and ethics; provide products and services that meet the rising expectations of our clients and business partners; attract and retain quality employees; provide meaningful support in our communities; and improve the social and environmental impacts of our business practices and those of our suppliers.

## OUR CSR COMMITMENTS

- Ensure sound corporate governance and compliance practices, and increased transparency on reporting on those activities
- Maintain ethical policies and provide training to ensure that all employees perform with high standards of integrity and ethics
- Develop and enhance products and services that provide social and environmental options for clients and prospects
- Continue to provide talent management and well-being programs committed to supporting a diverse environment where employees can thrive and excel
- Drive corporate philanthropy that advances quality of life where our employees and clients work, live and do business
- Implement and/or expand environmentally sustainable management and business practices
- Build relationships with suppliers whose CSR goals and activities are aligned with our expectations
- Improve programs that ensure proper risk management and data security
- Provide active and engaged CSR oversight including establishment of key performance indicators and communication of progress